



SPECIAL ORDER NO. 2024-309
April 01, 2024

RECONSTITUTION OF THE QUALITY MANAGEMENT SYSTEM COMMITTEE

In the interest of the service, the Quality Management System (QMS) Committee is hereby reconstituted, and shall be composed of the following:

Quality Management Representative (QMR)	General Manager
Deputy Quality Management Representative (DQMR)	Assistant General Manager for Management Services Sector
QMS Committee Head	Jerusa C. Arnante-Homo
Deputy QMS Committee Head	Manager, Corporate Planning Department

Documents and Records Control Team (DRCT)

Head	Ma. Ruchiella T. Jiminez
Deputy Head	Edwin Michael C. Coronado
Members	Maricar A. Ramirez
	Sherry Catherine A. Pamintuan
	Joseph C. Reynaldo
	One (1) Representative per Department/Office

Internal Quality Audit Team (IQAT)

Head	Jocelyn H. Goronio
Deputy Head	Aimee C. De Viterbo
Members	Mary Charmaine S. Musñgi – OAGM for GPDMS
	Christian O. Cunanan – SPPD
	Marites C. Jose – PSDD
	Sheila Marie V. Moreno – GTD
	Paul Hidalgo C. Tumalak – SPPD
	Mario G. Cachero – OAGM for BOS
	Atty. Glyza Kaye Z. Patiag – OAGM for BOS
	Michaela D. De Ocampo – NCRD
	Jennifer T. Sambas – NCRD
	Arnold O. Oiga – Visayas Department
	Catherine B. Salvaleon – OAGM for MSS
	Engr. Dennis C. Cruz – ITSD
	Jan Fermin E. Valencia - ITSD
	Anthony Vince P. Llorador – ABD
	Maria Caridad S. Pamparo - ABD
	Dr. Rouel C. Aparato – MSD
Catherine V. Magno – MSD	
Pamela S. Manjares – MSD	

	Jerusa C. Arnante-Homo – CAD
	Leslee O. Deabanico – CAD
	Alvin Kevin S. Mariano – CAD
	Maricar A. Santos – CAD
	Amor B. Tanguilig – CAD
	Lester Owen G. Go – HRD
	Lorna R. Alfaro – Treasury Department
	Roberto Antonio T. Riotoc – ASMD
	Roselle S. Dela Umbria – CPD

Training and Education Team (TET)

Head	Manager, Human Resources Department
Deputy Head	Fe T. Bergancia-Celebrado III
Members	Lea V. Ortega
	Angeline B. Calleja
	Abbiegail Colleene N. Lingad
	Mark Nicholas C. Barcelona
	Mary Ann D. Cunanan
	Berly B. Salvadora

Workplace Organization Team (WOT)

Head	Engr. Renier A. Luistro
Deputy Head	Engr. Nelson T. Orejudos
Members	Engr. Arwin G. Esperanzate
	Junette K. Sangil
	Olivia R. Castro
	Archie S. Sopenasky
	One (1) Representative per Department

Customer Satisfaction Survey Team (CSST)

Head	Manager, Treasury Department
Deputy Head	Manager, Charity Assistance Department
Members	Erwin B. Acosta
	Josefina B. Sarabia
	Dr. Pinky M. Casas
	Romelle T. Dela Peña
	Michaela D. De Ocampo

Risk Assessment and Review Team (RART)

Head	Ral A. Lavin
Deputy Head	Paul Hidalgo C. Tumulak
Members	Lester Owen G. Go
	Bobby B. Laciste
	One (1) Representative per Department

Committee Secretariat

Head	Engr. Dennis C. Cruz
Deputy Head	Catherine B. Salvaleon

Members	Amor B. Tanguilig
	Rosa Lee M. Angeles
	Paul Anthony G. Aguillo
	One (1) personnel from Corporate Planning Department (to be designated by the Department Manager)

The responsibilities of the QMS Committee are the following:

- Manage and direct implementation of relevant ISO requirements within PCSO's Quality Management System (QMS) and other business processes;
- Review and, when necessary, revise the QMS Manual and Quality Procedures; and
- Review and, when necessary, recommend revision of Operating Procedures of Process Owners.

For strict compliance.

MELQUIADES A. ROBLES
General Manager