

## 2015 Highlights of PCSO

(Roselle Dela Umbria, Queenie Rose Balita & Lowela Lupisan)

### New Chairman

On April 17, 2015, former Cavite Representative Erineo “Ayong” S. Maliksi was appointed by President Aquino as the new father of PCSO. Since then, Chairman Maliksi has proved that he lives up to his surname “Maliksi”, through his steadfast commitment in making PCSO provide better quality health programs and services for the Filipinos nationwide.



During his first few weeks as the new Chairman, he quickly stepped up as he attended various engagements of PCSO such as attending the flag ceremony of PCSO employees, attending the MOA signing

between PCSO and St. Luke’s Medical Center for the At Source Ang Processing (ASAP) program, and visiting the PCSO Extension Office at the Lung Center of the Philippines to meet the PCSO employees and charity patients who seek assistance from PCSO.

### Branch Opening

In keeping with the Agency’s vision to have a timely and responsive presence in every province in 2020, PCSO opened the following branch offices in 2015:

Date Opened	Branch Office	Location
April 7, 2015	Northern Samar	Catarman City
May 11, 2015	Ilocos Sur	Candon City, Ilocos Sur
June 22, 2015	Misamis Occidental	Ozamiz City
June 26, 2015	Oriental Mindoro	San Jose City
July 21, 2015	Antique	San Jose de Buenavista
November 16, 2015	Nueva Vizcaya	Bayombong
December 2, 2015	Masbate	Masbate City
December 7, 2015	Davao Oriental	Mati City

The expansion of office through opening of branches made PCSO’s services more accessible to the Filipino people nationwide. It also allows the Agency to offer its products to a wider market and to small business and even micro entrepreneurs by franchising PCSO Lotto outlet.



### Ambulance donation

In 2015, PCSO released a total of 678 ambulances nationwide. About 71% or a total of 484 were given to the Local Government Units (LGU),



24% or a total of 158 were distributed to government hospitals/ medical facilities, government agencies, Non-Government Offices (NGO), state universities and colleges, private hospitals and private college, and 5% or a total 36 units were lent to the Department of Health (DOH).

The PCSO’s ambulance donation program which aims to provide an easy transport for our sick and injured kababayans to a hospital or health-care facility has gone a long way, but is still moving forward in fulfilling its goals to provide a PCSO ambulance to every municipality or city.

## Medical Mission

In 2015, a total of 11,768 patients benefited from the 33 medical and dental missions conducted by PCSO in various locations to provide free diagnosis and treatment of patients and primary health care to local communities. In PCSO's Medical and Dental Mission Program, PCSO resident doctors and nurses attend to the patients' medical and dental needs. Free medicines were also distributed to the Filipinos through this program.



The following are some of the locations where PCSO conducted outreach activities: *Norzagaray, Bulacan; Tipas, Taguig City; Tanay, Rizal; Silang, Cavite;*

*Halang, Calamba; San Clemente, Tarlac; San Pedro, Laguna; Valenzuela; Towerville Elementary School; San Jose Del Monte, Bulacan; Luneta, Commonwealth, Quezon City; Calapan City, Oriental Mindoro; Barangay Tumana, Marikina; Mandaluyong City; Barangay Barangka, Marikina; Kaybanban, San Jose Del Monte, Bulacan; Payatas, Quezon City; Barangay Mayamot, Antipolo City; Mira-nila Homes, Tandang Sora, Quezon City; San Antonio, Nueva Ecija; San Jose Del Monte, Bulacan; Bustos, Bulacan; Merville Park, Parañaque City; Sitio Militar, Brgy. Bahay Toro, Quezon City; Pugad Lawin, Quezon City; Talisay, Batangas; Western Bicutan, Taguig; Balic-Balic, Manila; Northview, Batasan Hills, Quezon City; Brgy. San Isidro, Parañaque; San Isidro, Nueva Ecija; and Trece Martirez, Cavite.*

## Individual Medical Assistance PROGRAM

Committed to respond to the medical and health needs of individuals who are in dire need of financial assistance, the Philippine Charity Sweepstakes Office through the Individual Medical Assistance Program or IMAP allotted a total of P6,996,359,106.48 worth of assistance to 249,761 individuals in 2015. The amount is 29% more than the P5,435,378,070.77 financial help given to 208,089 beneficiaries in 2014. Patients from the National Capital Region (NCR) who sought financial support from the Agency for their health and medical needs such as hospitalization, chemotherapy drugs, diagnostic and laboratory needs, received a total of P2,704,145,112.64.

The Individual Medical Assistance Program (IMAP) which aims to provide financial assistance to individual patients through guarantee letters addressed to hospitals, diagnostic laboratories/centers, pharmacies and other health care facilities is enhanced through the introduction of the program At Source Ang Processing (ASAP). The PCSO ASAP is a point of access to the IMAP established through a partnership with health and social welfare facilities that directly provide various health interventions and welfare services to clients. The main objective of the program is to speed up the provision of health and medical services of partner hospitals to clients as requests are processed through the PCSO ASAP Desk established in partner hospitals. As of December 2015, PCSO partner hospitals include **St. Luke's Medical Center** –

*Quezon City, St. Luke's Medical Center – Taguig City, FEU-NRMF Medical Center, Amang Rodriguez Medical Center, East Avenue Medical Center, Jose Reyes Memorial Medical Center, Las Pinas General Hospital and Satellite Trauma Center, Ospital ng Muntinlupa, Quirino Memorial Medical Center, Rizal Medical Center and San Lazaro Hospital.*

## Revised IMAP processing

The Individual Medical Assistance Program (IMAP) is one of the longest running programs of PCSO that aims to provide timely and responsive financial assistance to individuals with health-related needs. Many people from different classes in our society have benefited from this program and yet many are still hopeful that they may be granted the same assistance from PCSO.



On October 12, 2015, with the desire to provide faster and more responsive services, PCSO launched the Revised IMAP Processing. With this process, the personal interview portion has been eliminated, thus the processing time is cut down and more requests can be accommodated.

## At Source Ang Processing Program (ASAP)

As part of the agency's commitment in providing fast and reliable health programs for Filipinos, PCSO launched the "At Source Ang Processing" (ASAP) program which aims to expedite the provision of services by partner agencies, and facilitate the manner the requests are processed in PCSO. Through the ASAP desk, patients need not go to the PCSO Extension Office at the Lung Center of the Philippines since ASAP desks are available at the partner hospitals where their Individual Medical Assistance Program (IMAP) requests are processed by PCSO-trained social workers.



Moreover, by January 2016, five hospitals are expected to have ASAP desks—*Delos Santos Medical Center, Dr. Jose Fabella Memorial Hospital, UERM Memorial Medical Center, Manila Doctors Hospital, and Metropolitan Medical Center.*

Meanwhile, 15 hospitals will also have ASAP desks in the near future—*Gat Andres Bonifacio Memorial Medical Center, Justice Jose Abad Santos Medical Center, Lung Center of the Philippines, Tondo Medical Center, National Children's Hospital, Our Lady of Lourdes Hospital, Colinas Verdes Hospital Managers Corp., MCU-FDT Medical Foundation, Asian Hospital and Medical Center, Mary Johnston Hospital, Capitol Medical Center, Hospital of the Infant Jesus, Philippine Heart Center, and National Kidney and Transplant Institute.*

**Health capability building in resettlement areas for the informal dwellers**

The Health Capability Building in Resettlement Areas for the Informal Dwellers is a tripartite project of the Philippine Charity Sweepstakes Office (PCSO), National Housing Authority (NHA) and concerned Local Government Unit (LGU) that supports the President’s commitment to provide a safe and healthy environment for the relocated informal settlers who once lived in areas that have been exposed to diseases and imminent dangers during rainy season. The project provides capability-building activities toward the establishment of a functional health facility which will attend to the medical and dental and other non-health related needs of the relocated families, primarily sick children and elderly.

The project was initially pilot tested in Southville 9 Housing Project, Brgy. Pinugay, Baras, Rizal, and the implementation of the project and barangay health station building to the local officials of Baras, Rizal led by Mayor Katherine Robles and Brgy. Captain Jofre Seclot on March 25, 2015. A total of P130,000.00 worth of medical equipment, medical supplies and basic medicines were granted during the said event. More than 2,800 residents became recipients of the weekly medical and dental services and basic medicines provided by the PCSO Medical and Dental Team during the year long pilot testing project in the area. An estimated 19,200 relocated residents are expected to benefit from the project which will help address the basic health and medical needs and basic medicinal needs primarily of the sick children and elderly.



On December 10, 2015, the project was launched in Sunshineville, Brgy. Cabuco, T r e c e M a r t i r e s , Cavite City.

During the launching, a team of doctor, dentist, nurses, allied medical practitioners and social workers from PCSO provided free medical and dental consultation and treatment and distributed basic medicines to 158 residents who were among the relocated informal settlers from Makati City, Taguig City, Paranaque City, Las Pinas, Pasay City and Manila.

**New game introduced**

On February 7, 2015, PCSO launched its newest and biggest lottery game, the Ultra Lotto 6/58 which offers more number to choose from, with the

biggest guaranteed minimum prize amounting to Php50M. The first draw was held on February 8, 2015.



In 2015, the Ultra Lotto 6/58 produced two Jackpot winners; the first Ultra Lotto millionaire won Php50 Million on the February 22, 2015 draw while the second millionaire bagged Php277 Million on the October 30, 2015 draw. As of December 31, 2015, the said lotto game has reached total sales receipts of Php1.6 Billion.

**Sweepstakes Partner Tayo**

The PCSO’s “Mini Sweepstakes Partner Tayo Program” primarily helps the Non-Government Organizations (NGO’s), Foundations, Charitable Institutions and Organization to raise funds for their socio-civic and charitable projects. This program was launched in June 25, 2006.



For the year organizations PCSO in the n a m e l y : Municipalities M a y o r s ’ Philippines

2015, eight (8) partnered with said program League of the Davao, Vice League of the – Cotabato

Chapter, Vice Mayors’ League of the Philippines – South Cotabato Chapter, Davao Children’s Cancer Fund, CCIV Development Cooperative, Vice Mayors’ League of the Philippines – Region XII Chapter and The Most Worshipful Grand Lodge of Free & Accepted Mason. Tickets for all the draws conducted during the year were all sold out.

**Total Winners**

For 81 years, PCSO has been conducting lotteries and similar activities not only to generate funds for health programs but also to give opportunities for Filipinos to become instant millionaires. In 2015, the agency paid Php 2,797,749,220.00 to 62 winning Lotto patrons, who are now part of PCSO’s “Jackpot Millionaire’s Club”.

The breakdown of winners on the lottery games are as follows:

Lotto Game	Number of winners	Jackpot Payout per game
Lotto 6/42	17	Php 453,676,844.00
Lotto 6/45	23	Php 543,684,316.00
Lotto 6/49	11	Php 778,968,536.00
Lotto 6/55	9	Php 693,442,216.00
Lotto 6/58	2	Php 327,977,308.00
<b>Total</b>	<b>62</b>	<b>Php 2,797,749,220.00</b>

**ISO**

As part of its commitment to continually improve its services to the public, PCSO passed the first and second stage audit of TUV-Rheinland on December 3, 17, and 18, 2015, and thus, has been recommended to be ISO 9001:2008 certified. PCSO being ISO certified would enable the agency to continually monitor and manage quality in its operations, increase productivity, reduce unnecessary costs, ensure quality of



processes, services, and products, and ultimately enhance organizational performance and achieve customer satisfaction.

Indeed, PCSO, as stated in its Quality Policy, is “committed to the pursuit of quality, excellence, and continual improvement in the conduct and management of online lottery

procedures and processing of prize claims to meet customer needs and satisfaction, as outlined in the scope of its QMS, in compliance with applicable laws, rules, and regulations”.

### **Mandatory Contribution**

For the past 81 years, the PCSO has been giving mandatory contributions to some government offices whose programs are in line with the mandate of



the Agency that is, “to provide funds for health programs, medical assistance and services, and charities of national character.”

In 2015, PCSO has released the total amount of P245M as mandatory contributions to the Commission on Higher Education, Dangerous Drugs Board, Philippine Drug Enforcement Agency, Philippine Sports Commission and National Housing Authority.

### **PCSO heads Philippine delegation to the 1st ASEAN Civil Service Games**

The Philippine Charity Sweepstakes Office (PCSO) together with the Civil Service Commission (CSC), the Philippine Sports Commission (PSC) and the Government

Corporations Athletic Association (GCAA) participated in the 1st ASEAN Civil Service Games (ACSG) held in Malaysia from Nov. 15 to 19, 2015. Other member agencies composing the Philippine delegate are athletes and officials from the Landbank of the Philippines (LBP), Philippine Gaming and Amusement Corporation (PAGCOR), PhilHealth, Manila International Airport Authority (MIAA), and Tourism Infrastructure and Enterprise Zone Authority (TIEZA).

Heading the Philippine delegation, bearing the title “Chef de Mission” is PCSO Assistant General Manager for Administrative Sector Atty. Lauro A. Patiag, who is also the Chairman of the PCSO Sports Committee.

The PCSO Board of Directors was grateful for the opportunity to head the Philippine delegation.

Around 60 athletes and officials from the 10 ASEAN member countries joined and competed in the five feature sports, namely: badminton, table tennis, golf, tenpin bowling and futsal.

Malaysia as the Chair of ASEAN for 2015 tasked the Malayan Civil Service Council (MAKSAK) in cooperation with the Ministry of Youth and Sports to lead in organizing the event, carrying the theme “Towards A People-Centered Civil Service in ASEAN”.

The aim of the ACSG is to promote and intensify networking, friendship and understanding among the ASEAN member states (AMS) at the same time support and encourage healthy lifestyle and sporting culture.

The 5-days sporting event is open to public servants of AMS. The official mascot of the ACSG is a tiger named Putra, symbolizing courage, strength and passion of all athletes who will compete in the games. (Eugenio Darcy Geronimo)

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