



PCSO

Charitable Adaptable Responsible Engaging Services



PCSO RECEIVES ISO 9001:2008 CERTIFICATION

(by: Queenie Balita/Eric delos Reyes/Justin Santos)

March 30, 2016—The Philippine Charity Sweepstakes Office (PCSO) received the ISO 9001:2008 certification from the third-party auditor TUV Rheinland Philippines at the PCSO Head Office, Conservatory Building, Shaw Boulevard, Mandaluyong City.

PCSO Chairman Erineo “Ayong” S. Maliksi, joined by Vice-Chairman and General Manager and ISO Quality Management Representative (QMR) Atty. Jose Ferdinand M. Rojas II, Directors Atty. Mabel V. Mamba, Betty B. Nantes, Atty. Francisco G. Joaquin III, and Atty. Arnel D. Naidas, received the certificate from TUV Rheinland Philippines Managing Director Tristan Lovers. Also gracing the ceremony were PCSO Board Secretary Atty. Abdiel Jan Elijah S. Fajardo, Administrative Sector AGM and Management Services Sector concurrent OIC-AGM Atty. Lauro A. Patiag, Charity Sector AGM Dr. Larry R. Cedro, Branch Operations Sector AGM Remeliza M. Gabuyo, ISO Quality Management System Committee, department managers, division chiefs, and employees.

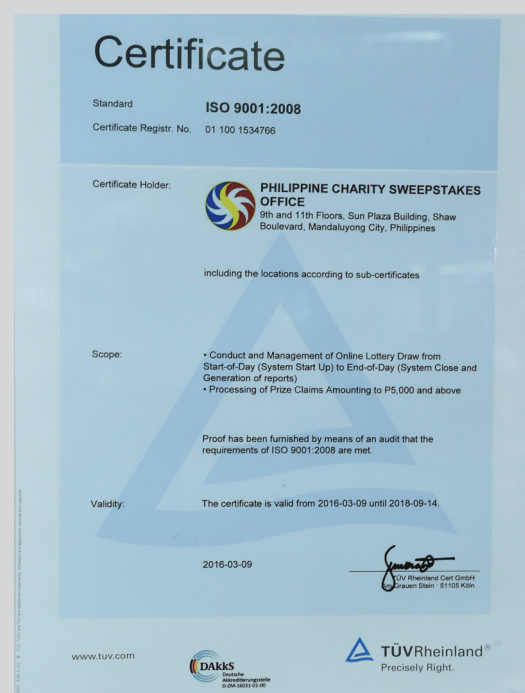


PCSO Chairman Maliksi (3rd from left) receives the ISO 9001:2008 certification from TUV Rheinland Philippines Managing Director Tristan Lovers (2nd from left) during the awarding ceremony at the PCSO Head Office. With them are (from left) PCSO Gaming Sector AGM and Deputy Quality Management Representative Conrado C. Zaballa, Vice-Chairman and General Manager Atty. Rojas, and Directors Nantes, Atty. Mamba, Atty. Naidas, and Atty. Joaquin.

During the ceremony, Chairman Maliksi congratulated PCSO since the ISO certification will not only benefits its employees but also its clientele. GM Rojas also shared PCSO efforts for three years in obtaining the ISO certification, and added that PCSO has to maintain its QMS and further improve in the future. Also, he hoped that the PCSO Branch Operations Sector and Charity Sector will also be able to receive its ISO certification this year.

Meanwhile, TUV Rheinland Managing Director Lovers commended the top management for its support and commitment to PCSO in obtaining the ISO certification. He said that the challenge now for PCSO is to maintain the established QMS.

The PCSO ISO Quality Management System Committee, headed by Jerusa Corpuz, includes group heads Marites Jose (Secretariat), Aimee de Viterbo (Training), Ma. Teresita Carbonel (Internal Audit) Cynthia Jimeno (Workplace), and Jenny Ortuoste (Documents), and members Joshua Macaraig, May Cerelles, Sheila Marie Moreno, and others.

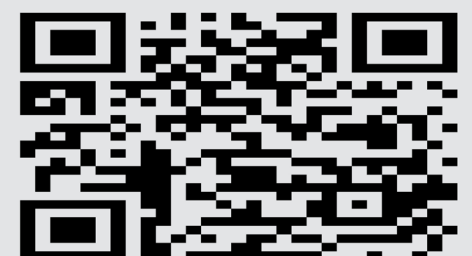


ISO certification given by TUV Rheinland Philippines to PCSO

The ISO certification’s scope includes the conduct and management of online lottery procedures and processing of prize claims amounting to Php 5,000.00 and above. Aside from PCSO’s commitment to provide quality services for its clientele, this is pursuant to Executive Order no. 605, series of 2007, which requires “all departments and agencies of the Executive branch, including all government-owned and -controlled corporations and government financial institutions” to adopt a QMS.



Management System
ISO 9001:2008



www.tuv.com
ID 9105085649

Quest for Alleviation of Kidney Disease Burden

(by: Antoinette Escario and Lowela Lupisan)

March 10, 2016 is World Kidney Day. This is a global awareness campaign aimed at raising awareness of the importance of our kidneys – awareness about preventive behaviors, risk factors and about how to live with kidney disease. The theme of the 2016 World Kidney Day Campaign is “Kidney Disease & Children: Act early to prevent it!” This theme acknowledges the importance of making the general public aware that millions of people worldwide, including many children are affected by kidney diseases. The focus is now turned to education, early detection and adoption of a healthy lifestyle in children, starting at birth and continuing through old age.

In the Philippines, several activities are being carried out in line with the World Kidney Day. These activities include lecture, lay forum, free screening, workshops, etc. to raise awareness about kidneys, highlight that diabetes and high blood pressure are key risk factors for CKD, encourage systematic screening of all patients with diabetes and hypertension for CKD, encourage preventive actions, educate all medical professionals about their key role in detecting and reducing the risk of kidney disease, encourage kidney transplantation as a best-outcome option for kidney failure, and stress the important role of health authorities in controlling the CKD epidemic.



Worldwide, Chronic Kidney Disease (CKD) is an important public health problem that is closely linked to other major non-communicable diseases such as diabetes, hypertension, and cardiovascular disease. CKD is prevalent among Filipinos. Recent research suggests that CKD affects one in 10 Filipinos. Based on the Department of Health statistics and the National Kidney and Transplant Institute, kidney failure is the ninth leading cause of death among Filipinos (<http://www.philstar.com/science-and-technology/2013/04/18/931777/chronic-kidney-disease-prevalent-among-pinoys>).

Based on Philippine Renal Registry of the Department of Health, there are 18,868 patients on dialysis treatment in 2012. There are 12,122 new patients nationwide who started on dialysis in 2012. There are 342 patients who had kidney transplantation in 2012. Among the top 3 leading causes of End Stage Renal Disease (ESRD) in the Philippines are: Diabetes Mellitus, Hypertension and CKD. The number of new patients starting on Dialysis has been increasing by more than ten percent every year for the past ten years. (Amarga, 2013)

Options for treatment of kidney failure

Treatment for kidney disease includes medical therapy such as medicines and dietary changes, dialysis and transplantation. Medicine such as iron supplements and erythropoietin injections are necessary to control anemia which is common in patients with kidney disease. Dialysis and transplantation may be required when end stage renal disease ensues or when 85-90 percent of kidney functions is lost. Dialysis comes in the form of hemodialysis (HD) and peritoneal dialysis (PD). Hemodialysis uses a special filter called dialyzer as an artificial kidney to clean the blood. It is usually performed 2 to 3 times a week. Peritoneal dialysis is another procedure that removes extra water and waste from the body. This type of treatment uses the lining of the abdomen called peritoneal membrane to filter the blood. Each cycle or exchange for peritoneal dialysis is usually repeated 3 to 4 times a day. Kidney transplantation surgically places a healthy kidney from a donor into the body of the patient with end stage renal disease.

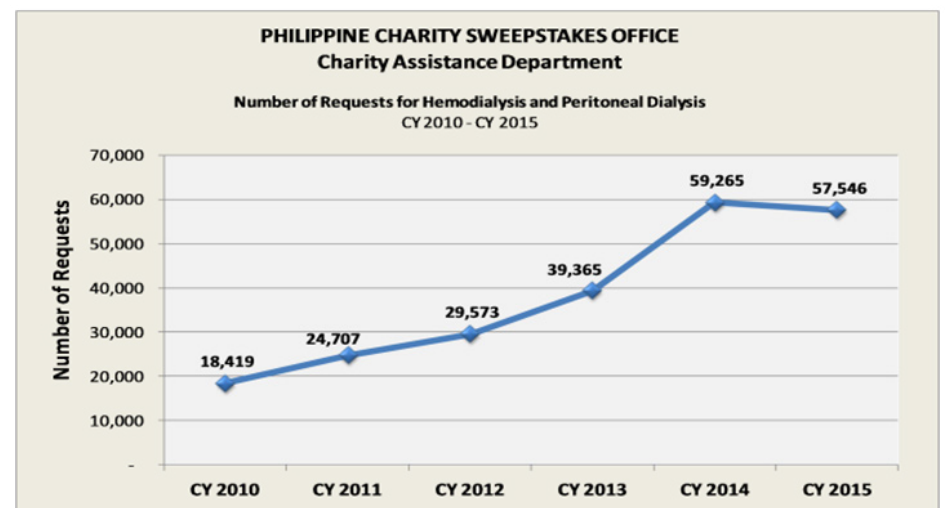
Cost of Treatment

Adequate cost of dialysis per month ranges from P25,000 to P46,000 or P300,000 to P552,000 annually (Analysis by Romina Angangco Danguilan, <http://www.abs-cbnnews.com/node/14995>) while kidney transplant is estimated to cost from P600,000 up to one million pesos. Treatment for renal disease is burdensome for ordinary patients as majority cannot afford the high cost of treatment. A study at the National Kidney and Transplant Institute (NKTII), a tertiary government hospital providing services for kidney disease, showed that half the patients who start dialysis are dead within a year, presumably because they could not afford sufficient dialysis.

The burdensome cost of treatment for kidney disease led various government

health agencies to initiate programs that will help subsidize the cost of treatment. Philhealth issued Circular No. 022-2015 which increased the maximum coverage for Hemodialysis from 45 days to 90 days and for Peritoneal Dialysis from 270 days to 360 days with a case rate of Two Thousand Six Hundred Pesos (P2,600.00). The objective of the circular is to ensure coverage of the cost of dialysis for almost the entire year.

PCSO's response to alleviate the burden of treatment



To complement Philhealth's program for patients with chronic kidney diseases, the Philippine Charity Sweepstakes Office (PCSO) re-launched its Enrolment System for Hemo and Peritoneal Dialysis on March 15, 2016. The enrolment system aims to provide financial assistance to patients with renal disease for their medicines needs.

From 2010 to 2015, PCSO has allotted a total of P4,489,948,819.92 worth of financial assistance for the dialysis and kidney transplantation of 228,875 patients. The six-year report from the Charity Assistance Department on the number of requests for dialysis shows an average of 27% annual increase in the number of requests, while the amount assistance granted in the last six years increased by 24% annually. A total of 223 kidney transplant patients were granted P103,095,242.82 financial assistance from 2010 to 2015.

NATURE OF REQUEST	AMOUNT OF ASSISTANCE GRANTED (Php)						TOTAL
	CY 2010	CY 2011	CY 2012	CY 2013	CY 2014	CY 2015	
Hemodialysis/Peritoneal Dialysis	373,957,517.92	525,030,721.08	592,164,625.00	741,675,775.12	1,120,310,178.08	1,033,714,759.90	4,386,853,577.10
Kidney Transplant	59,302,703.82	8,117,000.00	9,690,000.00	2,600,000.00	10,683,739.00	12,701,800.00	103,095,242.82
TOTAL	433,260,221.74	533,147,721.08	601,854,625.00	744,275,775.12	1,130,993,917.08	1,046,416,559.90	4,489,948,819.92

Kidney Disease Prevention

1. Exercise regularly
2. Eat healthy diet
3. Maintain ideal body weight
4. Avoid smoking
5. Avoid taking medications or herbal supplements without advice of physician
6. Consult doctor right away if symptoms occur
7. Drink lots of water and avoid excessive salt
8. Have annual physical check-up especially if family has a history of hypertension, diabetes or renal failure (<http://www.nkti.com>)

Warning Signs of Kidney Disease

1. Puffiness of the eye area
2. Progressive swelling of parts of the body usually at the ankles
3. Back pain on the lower part just below the ribcage
4. Changes in urination (increased or decreased frequency of urination, frequent urination at night, pain or unusual sensation during voiding, difficulty in initiating urinations change in the color of the urine, blood in the urine)
5. New onset of high blood pressure (<http://www.nkti.com>)

PCSO helps 6 month old infant with Stage 5 Chronic Kidney Disease

(by: Laura M. Jacinto)

As we observe the National Kidney Month, every individual is encouraged to raise awareness about the prevention and early detection of kidney disease. As part of our observance of the Kidney month, we decided to feature patients with kidney disease who sought assistance from PCSO to be able to sustain the financial needs of this life-threatening disease. Kidney disease ranks no.7 among the leading causes of death in the Philippines.



Matthew James S. Reyes is a 6 month-old infant suffering from Stage 5 Chronic Kidney Disease. According to the baby's mother, Rosalyn Susano, a solo parent, he was left in the hospital after his birth due to Neonatal Sepsis. From then on, several symptoms occurred which gave Rosalyn an inkling that her baby is suffering from a disorder unknown to her.

Matthew is the 2nd in the brood of two. The eldest daughter is already 9 years old. Her baby was confined several times due to seizures and temperature instability at the Philippine Children's Medical Center where baby Matthew was diagnosed of Stage 5 Chronic Kidney Disease. Her financial capacity to pay for the medical needs of her baby is not sufficient since she doesn't have a regular job. She buys and sells anything that will earn her a few hundred pesos for their daily living. During one of the hospital confinements of Matthew, she met a mother who also had a child afflicted with kidney disease. She was informed how PCSO was able to help in her medical needs. Without any hesitation, she immediately approached one of the PCSO employees at the Lung Center whom she described as "mabait and approachable". She received assistance for the hospital bill at the Philippine Children's Medical Center in October 2015 and on December 2015, her baby Matthew was again given assistance, this time for his Peritoneal Dialysis. At his very young age, Matthew gets an every hour treatment for his kidney disease. During the course of our conversation, his mother cannot hold back her tears while relating to us how heartbreaking it is for her to see this very young soul in agony. She positively hopes that even though his condition would require a lifetime treatment, her son will survive and will be able to experience and enjoy the world through the help of PCSO.

"Sana huwag mawawala ang PCSO. Malaking tulong kayo sa mga nangangailangang katulad ko. Napatunayan ko na talagang tumutulong ang inyong ahensya sa mga taong may karamdaman. Maraming, maraming salamat po kay Chairman Ayong Maliksi, kay GM Ferdinand Rojas at sa lahat ng bumubuo ng PCSO", she gratefully concluded.

With PCSO ... Life goes on

(by: Laura M. Jacinto)



Julieto C. Comendador, 38 years old, separated, with one daughter under his care from Antipolo City, is among millions of patients who availed of PCSO's medical assistance. Julieto is the second in the brood of 4 and comes from a middle class family. It was in October 2008 when he

was diagnosed of Stage 5 Chronic Kidney Disease. Over the next 36 months, he was subjected to dialysis treatment to survive through the assistance of PCSO. His income as a Professor at one of the Universities in Metro Manila is not adequate to support his medical expenses. According to his doctor, his medical journey is far from over – he needed an immediate kidney transplant. Life's storm was swirling around Julieto. While battling with kidney disease, his wife gave up on him – leaving him with their only daughter. Rather than being depressed and feeling discouraged, he positively embraced his situation and thought that everything will be alright. After rigorous testing, his brother was found to be a suitable match kidney donor. He then again sought PCSO assistance for his transplant procedure and finally on January 2012, he underwent kidney transplant.

Today, four years after his surgery, Julieto feels great and lives normally with his 12-year old daughter. He is back working as a full-time Math professor.

Having a kidney transplant requires post-operative care which is maintenance drugs.

"I am humbly grateful for the assistance I have been receiving from PCSO". "Dahil sa PCSO, nadugtungan ang aking buhay at nabigyan nang pagkakataon na makasama pa ng mahabang panahon ang aking anak" says Julieto. (Photos by Justin Santos and Archie Sopenasky)

EDITORIAL BOX

ADVISERS:

GM Atty. Jose Ferdinand Rojas II
Atty. Lauro A. Patiag

EDITOR-IN-CHIEF:

Atty. Venus T. Buado

ASSISTANT EDITOR-IN-CHIEF:

Agnes Salgarino-Ibera

LAYOUT & DESIGN:

Roselle S. Dela Umbria Eugenio Darcy M. Geronimo

WRITERS/ RESEARCHERS:

Antoinette S. Escario	Roselle S. Dela Umbria
Eugenio Darcy M. Geronimo	Laura M. Jacinto
Justin B. Santos	Lowela Y. Lupisan
Leila N. Valencia	Queenie Rose M. Balita
Archie S.J. Sopenasky	

PHOTOGRAPHERS:

Ericson L. delos Reyes * Jaime J. Jacinto * Arnold T. Ramos

For comments/ suggestions/ inquiries please contact:
PR & CORPORATE COMMUNICATIONS DIVISION,
CORPORATE PLANNING DEPARTMENT
Conservatory Shaw Plaza Bldg., 605 Shaw Boulevard,
1552 Mandaluyong City

email us at corcommpr2014@gmail.com
Tel. No. : 997-0245