

PCSO

Charitable-Adaptable-Responsible-Engaging-Services
...through innovative gaming

May | 2018
www.PCSO.gov.ph

MISSION

To generate funds for health programs and charities of national character through charity sweepstakes races, lotteries and other similar activities.

VISION*

PCSO shall be present in every province conducting efficient gaming operations and providing responsive medical assistance and charity services by 2022.

CORE VALUES*

PROFESSIONALISM
COMPASSION
STEWARDSHIP
OPTIMISM

QUALITY POLICY**

The PCSO is committed to the pursuit of quality, excellence and improvement in the management of gaming products and charity programs in accordance with its strategic direction to meet stakeholders' needs and satisfaction as outlined in the scope of its Quality Management System in compliance with applicable laws, rules and regulations.

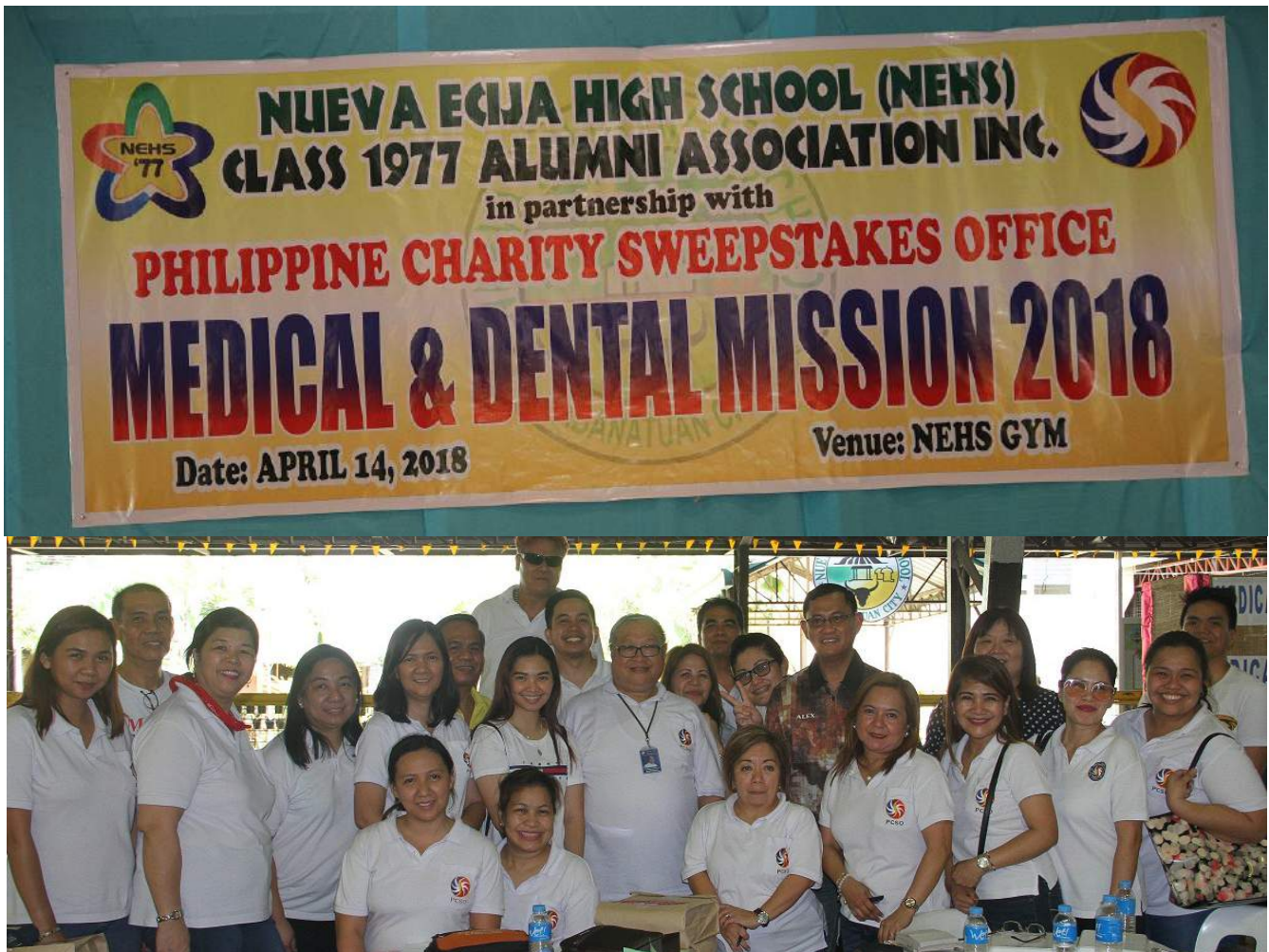
To achieve this commitment, PCSO shall:

1. Sustain fund generation by maintaining the transparency, integrity, and credibility of all draw operations;
2. Ensure responsiveness of charity programs through rational fund provision;
3. Employ technological solutions to improve processes and address future needs of stakeholders;
4. Promote the welfare of its workforce, in compliance with applicable laws, rules and regulations.



Mandirigma touches the life of a “baby heart patient”

(Jennifer Barillo / Edwin Lovino)



PCSO General Manager Alexander F. Balutan (second row, 3rd from right), beside him are Medical Services Department Manager Dr. Jose Bernardo H. Gochoco (left) and Consultant for Health Care Issues, Dr. Hilda Ong (right), together with the Medical Services Team.

It was a beautiful sunny morning of Saturday, April 14, 2018, at the Nueva Ecija High School (NEHS) Gym, where the Philippine Charity Sweepstakes Office (PCSO) thru its Medical Services Team conducted its Medical and Dental Mission for the residents of Cabanatuan City.

It was a joint outreach program of PCSO and the NEHS Class '77 Alumni Association Inc. that aims to provide at least a day of free health care, which includes medical consultation, dental extraction, eye examination, circumcision and free medicines, with the theme “PCSO Partner Tayo”.

PCSO General Manager Alexander F. Balutan showed up at the medical mission venue with all tenderness and modesty, a complete opposite

of him being known as the MANDIRIGMA that implies his toughness and courage in all his battles in Mindanao. **“MANDIRIGMA pa din tayo pero hindi na sa bakbakan sa Mindanao, kawanggawa ang ipinaglalaman natin ngayon,”** GM Balutan said.

As GM Balutan joined the activity at the gym, a young parent carrying their baby waiting for the free medicines, re-



spectfully approached MANDIRIGMA and politely asked some assistance for their child's heart surgery. GM Balutan paid attention to the young parents and immediately responded to them, "Sisikapin natin na gawin ang lahat ng pwedeng paraan para matulungan ang inyong sanggol," then he personally endorsed the young couple to the Medical Services Team.

"Maraming salamat po, sobra po kaming nagpapasalamat na mag-asawa kay GM Balutan dahil pinansin nya po kami nung kami ay lumapit at makipag-usap sa kaniya, siya pa po ang naglapit sa amin sa inyong mga staff para asikasuhin ang hinihingi naming tulong para ma-operahan po ang aming anak na si Usher," Aries stated. ***"Maraming maraming salamat po, yung pakinggan lang po kami sa aming kahilingan ay malaking bagay na... salamat po sa PCSO,"*** Shilet said while trying to hold her tears.



Aries and Shilet are the parents of the "baby heart patient" Usher who is suffering from congenital tetralogy of fallot, a heart disease since birth. Mommy Shilet described their son as a happy and active child, ***"Nakakaawa po ang aming anak kapag sobrang iyak o sobrang saya, nangingitim ang mga labi at kuko at nahihirapan na agad huminga,"*** she added. ***"Sana po madagdagan pa ang taon na makasama namin si Usher,"*** Aries begged.

Medical Services Department Manager Dr.

Jose Bernardo H. Gochoco stated that, ***"Yan naman talaga ang objective ng mga medical mission ng PCSO, yung makatagpo tayo ng pasyenteng matutulungan ng ahensiya para sa kanilang kalusugan, more than giving one day medical services and one time free medicines."***

Meanwhile, the said "PCSO Partner Tayo" reach out program assisted a total of 269 medical consultations and dental cases.

PCSO MEETS WITH STL AAC'S



Mandaluyong City: Philippine Charity Sweepstakes Office held a forum with its Small Town Lottery (STL) Accredited Agents on April 3, 2018 at the 4th floor Executive Office, Sun Plaza. The forum tackled issues regarding the usual problems encountered by AAC's in their respective areas. Issues which the Agency can adjust and possibly formulate valid considerations for the benefit of PCSO, STL AAC's and the gaming public. Director **Sandra Cam** in

her welcome remarks said “ang layunin ng meeting na ito ay mapakinggan ang mga problema nyo at maayos natin upang kami naman ay makapag report sa gobyerno at madagdagan ang pantulong pa sa publiko.”



The PCSO Board is on its final stage of revising the improved STL Implementing Rules and Regulations (IRR) on its policies regarding concerns which were tackled during the recent joint Senatorial and Congressional hearing on games and amusements. **GM Alex Balutan** said “I-justify nyo yan mga kahilingan nyo na nakaka apekto sa inyong operasyon bilang STL AAC at iaangat ko lahat yan sa aming Board Meeting for



consideration kung may dapat pa kaming baguhin o idagdag kasama na ang issue nyo sa PMRR (Presumptive Monthly Retail Receipt). Among the concerns mentioned during the open forum by the AAC's were: PMRR is too high, problems with bookies, political issues in some areas in the province, frequency of draws, amount of commissions, remittance problems and lastly is the factor of bad stormy weather.



Top management who attended the forum were GM Alex F. Balutan, Direktor Sandra S. Cam, GM's office Chief of Staff, Raymondo Liwag, Office of the Chairman Chief of Staff Ted Quiaño, Corporate Board Secretary Wesley Barayuga and other PCSO Officials. *(Justin Santos/ Photos by Ericson Delos Reyes)*

CHARITY ASSISTANCE DEPARTMENT CONDUCTS ORIENTATION AND CONSULTATION DIALOGUE ON CHARITY PROGRAMS TO PCSO OFFICERS AND EMPLOYEES IN NORTHERN AND CENTRAL LUZON

The Philippine Charity Office (PCSO) has been serving the Filipino people for 83 years now through its charitable programs and services.

To ensure that the PCSO's charity programs are properly executed and to enhance its implementation, the Charity Assistance Department led by their Manager Mr. Rubin Magno set off a series of orientation and consultation dialogue with PCSO officials and employees.

On April 16-17, 2018, the second leg happened at King's Royale Hotel Resort in Bacolor, Pampanga with the managers and social workers from the branch offices in Northern and Central Luzon.



AGM for Charity Sector Dr. Larry Cedro (seated, 2nd row, 2nd from left), AGM for Branch Operations Sector Ms. Remeliza Gabuyo (seated, 2nd row, 3rd from left), NCL Department Manager Ms. Laila Galang (seated, 2nd row, 3rd from right) and CAD Manager Mr. Rubin Magno (seated, 2nd row, 2nd from right) with the branch managers and social workers of branch offices in NCL and the CAD personnel.

PCSO i-HOPE in Sultan Kudarat



- **The Philippine Charity Sweepstakes Office, (PCSO)** facilitated the *2nd PCSO Integrated Health for Overall Productivity and Empowerment, (IHOPE)* program for Mindanao, held at the King's Hal, New Capitol Building, Isulan, Sultan Kudarat. The delegation from Manila was headed by the PCSO General Manager, GM Alexander F. Balutan, together with his Chief of Staff, Raymondo Liwag and PCSO Chairman's representative, his Chief of Staff, Ted Quiano, and other PCSO officials. The program orientation and coordination conference was sponsored by the province of Sultan Kudarat, thru the effort of Mayor Bai Mariam Sangki Mangudadatu of the Municipality of Datu Abdullah and Congressman Suharto "Teng" Mangudadatu of Sultan Kudarat. The IHOPE program aims to provide the poorest provinces in the country access to PCSO's charity programs and services.

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CORPORATE IMAGE-BUILDING FOR PCSO FRONTLINERS IN VISAYAS BRANCH OFFICES



The Philippine Charity Sweepstakes Office (PCSO) being the principal government agency for raising and providing funds for health programs, medical assistance and services, and charities of national character has sustained its corporate image building efforts since its creation in 1934.

Over the years, changes and improvements have been embraced by PCSO. New games were created as well as its charity programs. Currently, the Individual Medical Assistance Program (IMAP) which is the flagship program of the Agency has been expanded and improved.

In 2016, President Duterte launched the Citizen's Complaint Hotline 8888, a public hotline facility that receives feedbacks and concerns on government services. Since it started, the government received numerous complaints

from the public such as slow processing, unclear or changing procedures and requirements, and discourteous government employees. Whether anonymous or verified, received feedbacks and concerns deface or blemish the corporate image of the government as well as that of the concerned agency.

Through the series of Corporate Image-Building workshops for Frontliners, PCSO is dedicated to address the numerous complaints that the Agency received regarding the process or the system on how to avail of the charity programs and the behavior and/ or manner PCSO personnel, especially the frontliners, deals with clients.

On April 26, 2017, the first session on Corporate Image-Building took place at the Summit Galleria Hotel in Cebu City with the 14 social workers from the PCSO Branch Offices in Visayas. It was conducted by Corporate Planning Manager Ms. Jerusa A. Corpuz.

During the session, participants were challenged to describe the image they want for PCSO social workers. Their inputs or suggested taglines were submitted at the end of the activity, one of which is *"PCSO social workers provide excellent service with compassion."* (by: Roselle S. Dela Umbria / Photos by: Ericson Delos Reyes)

ORIENTATION AND CONSULTATION/DIALOGUE ON CHARITY PROGRAMS FOR PCSO OFFICERS AND EMPLOYEES OF VISAYAS



AGM Larry Cedro (seated 5th from left) and CAD DM Mr. Rubin Magno (seated 4th from left) with the branch managers and social workers of PCSO branch offices in Visayas and the CAD personnel.

The third leg of the orientation and consultation/dialogue for PCSO officials and employees on charity programs conducted by the Charity Assistance Department was held on April 26-27, 2018 at Summit Galleria in Cebu City. It was attended by Branch Managers and Social workers of the branch offices in Visayas. Also present to witness the activity are Assistant General Manager for Branch Operations Sector Ms. Remeliza Gabuyo and Visayas Department Manager Mr. Ricky Damole.

The activity aims to once again introduce

and make clear to participants, especially to the front liners, the objectives and processes of every charity program being implemented by PCSO.

Discussion on every charity program of PCSO such as Individual Medical Assistance Program (IMAP), Institutional Programs and Special Projects Programs was led by Charity Assistance Department Manager Mr. Rubin Z. Magno, backed up by Assistant General Manager for Charity Dr. Larry Cedro and other CAD personnel. Most of the participants raised concerns on their encounter and experiences in assisting clients.

After the discussion, participants were also asked to give their inputs that will contribute in the improvement of the charity programs.

PCSO TEAM VISITS DAVAO CITY HALL AND PUBLIC SAFETY COMMAND CENTER



PCSO GFPS Chairperson Atty. Gay Nadine Alvor.

In the absence of Mayor Duterte, the team was welcomed by Davao City Administrator Atty. Zuleika Lopez and City Legal Officer and Chief of Staff to the Mayor, Atty. Raul Nadela Jr.

In a short conversation, a brief report on PCSO's lotto and STL operations in Mindanao and other charity programs in the region was made followed by best practices sharing on Davao City's Gender and Development (GAD) projects.

Right after the visit, the team proceeded to Davao City's Public Safety Command Center for a briefing on calamity/ disaster response and resiliency best practices. Inspection of ambulance units suitable for the agency's Charity on Wheel project also took place. (Roselle s. Dela Umbria/ PCSO GFPS / Photos by: Archie S.J. Sopenasky/ Atty. Lauro A. Patiag)

PCSO Team headed by Chairman Anselmo Simeon P. Pinili, General Manager Alexander F. Balutan and Director Sandra M. Cam visited the office of Davao City Mayor Inday Sara Z. Duterte on April 6, 2018. Included in the team were Board Secretary Wesley Barayuga, Chief of Staff - Office of the Chairperson Ted Quianos, AGM for Management Services Sector Atty. Lauro A. Patiag, AGM for Administrative Sector Ms. Julieta F. Aseo, OIC - AGM for Gaming, Product Development and Marketing Sector Mr. Arnel N. Casas, IAS Manager Ms. Mercedes Hinayon, CPD OIC - Manager Ms. Jerusa A. Corpuz, Assistant Compliance Officer Ms. Pilar P. Cruz, PCSO GFPS Member Atty. Marissa Medrano and



PCSO HOLDS GAD AWARENESS SEMINAR FOR MINDANAO DEPARTMENT



The Philippine Charity Sweepstakes Office (PCSO) through the Gender and Development (GAD) Focal Point System headed by Atty. Gay Nadine P. Alvor conducted a Basic GAD Awareness Seminar to the last batch of PCSO personnel consisting of employees from different branches of Mindanao Department led by their Department Manager Ms. Gloria Ybañez. The seminar was held at Eden Nature Park and Resort in Davao City on April 5-6, 2018.

During the orientation, employees learned about the concepts of sex, gender, and GAD. Further, they learned about gender as a social construct, the role of social institutions, GAD Mainstreaming, and GAD Planning and Budgeting.

Assistant General Manager for Branch Operations Ms. Remeliza Jovita M. Gabuyo witnessed the activities during the seminar that was facilitated by Ms. Maricar Chan, a freelance GAD Practitioner and member of Philippine Commission for Women (PCW) GAD Resource Pool. Ms. Chan was assisted by PCSO GFPS Members Atty. Marissa Medrano and Mr. Jasper Espino together with PCSO GFPS Secretariat Ms. Marifi Baladad and Ms. Catherine Reyes. (Roselle S. Dela Umbria / Archie S.J. Sopenasky/ PCSO GFPS)



PCSO GFPS HOLDS “KUMUSTA KA, JUANA” IN MINDANAO



As part of the consultation series for Board of Directors, Management and employees dubbed as “Kumusta ka Juana?”, the PCSO Gender and Development Focal Point System (GFPS), conducted the first leg in Mindanao on April 5, 2018 at the Marco Polo Hotel in Davao City.

During the activity, the PCSO Board of Directors headed by PCSO Chairperson and GAD Champion Anselmo Simeon P. Pinili and the PCSO Management led by General Manager Alexander F. Balutan and the Assistant General Managers (AGMs) were joined by the branch heads of Mindanao Department under the leadership of Department Manager Gloria Ybañez.

Matters discussed during the consultation meeting were (1) Lotto/ STL sales report within Mindanao (per Branch Office); (2) additional manpower requirements in the region; (3) Continuing efforts to improve revenue generation capacity in Mindanao to augment funding requirements of expanding PCSO Charity services; and (4) feedback on urgent personnel concerns etc.

A special board meeting immediately followed after the consultation meeting. *(Roselle S. Dela Umbria / Archie S.J. Sopenasky/ PCSO GFPS)*

JACKPOT PRIZE NG MEGA LOTTO 6/45 NAPANALUNAN SA CAINTA AT MANDALUYONG CITY

Dalawang masuwerteng tumatangkilik ng lotto mula sa Cainta, Rizal at Mandaluyong City ang nanalo ng Mega Lotto 6/45 jackpot prize kahapon, April 4, 2018.

Ayon kay PCSO General Manager Alexander F. Balutan, ang napanalunang ticket na may kombinasyong 25-45-07-04-06-20 at may jackpot prize na P35,901,238.00 ay nabili ng hindi pa nakikilalang manlalaro sa lotto outlet ng Kascash Marketing Corporation na matatagpuan sa Karangalan Market, Cainta, Rizal at St. Francis Square Mall, Mandaluyong City.

Ang Mega lotto 6/45 ay binobola tuwing Lunes, Miyerkules at Biyernes.

Buong pusong pasasalamat ang hatid ng PCSO sa milyun-milyong tagasubaybay at manlalaro ng lotto at iba pang produkto ng PCSO sa buong kapuluan. Sa patuloy na suporta ng publiko sa mga produkto ng PCSO, maisasakatuparan nito ang makapagbigay tulong sa pamahalaan sa pamamagitan ng KAWANGGAWA para sa lahat ng Filipino sa buong kapuluan.

“ISULONG IBAYONG PAGTULONG”



KUMILOS, MAKIISA, TUMULONG.

www.pcsso.gov.ph

PHILIPPINE CHARITY SWEEPSTAKES OFFICE

MGA KAKALINGANING DOKUMENTO PARA SA KAHILINGANG SERBISYO MEDIKAL (REQUIREMENTS FOR MEDICAL ASSISTANCE REQUESTS)

KAHILINGAN PARA SA MEDICINES

- Sulat kahilingan para sa PCSO Chairman Jose Jorge E. Corpuz o General Manager, Alexander F. Balutan.
- Original o Certified True Copy ng pinakabagong medical abstract na may kumpletong pangalan, pirma at lisensiya ng doktor.
- Reseta ng kailangang gamot na may kumpletong pangalan, pirma at lisensiya ng doktor.
- Official Price Quotation ng gamot mula sa PCSO-accredited pharmacy o supplier.

KAHILINGAN PARA SA PAGPAPA-OSPITAL

- Sulat kahilingan para sa PCSO Chairman Jose Jorge E. Corpuz o General Manager, Alexander F. Balutan.
- Original o Certified True Copy ng pinakabagong medical abstract na may kumpletong pangalan, pirma at lisensiya ng doktor.
- Opisyal na Statement of Account o hospital bill na may kumpletong pangalan, pirma ng billing supervisor o credit supervisor.
- (Para sa Charity / Service Patients) Rekomendasyon mula sa Social Service ng ospital.
- (Para sa Private Patients ng napiling ospital) Endorsement o sertipikasyon mula sa Credit and Collection officer.

KAHILINGAN PARA SA HEARING AID

- Sulat kahilingan para sa PCSO Chairman Jose Jorge E. Corpuz o General Manager, Alexander F. Balutan.
- Audiological Evaluation na pirmado ng Audiometrist
- Tatlong (3) Official Price Quotation mula sa iba't-ibang suppliers o kumpanya na may kumpletong pangalan at pirma ng Representative.

KAHILINGAN PARA SA IMPLANT / PROSTHESIS

- Sulat kahilingan para sa PCSO Chairman Jose Jorge E. Corpuz o General Manager, Alexander F. Balutan.
- Original o Certified True Copy ng pinakabagong medical abstract na may kumpletong pangalan, pirma at lisensiya ng doktor.
- Specification of Implant / Prosthesis na may kumpletong pangalan, pirma at lisensiya ng doktor.
- Tatlong (3) Official Price Quotations mula sa iba't-ibang suppliers o kumpanya na may kumpletong pangalan at pirma ng representative.
- Certificate of Acceptance na may guarantee letter ng PCSO (kung kinakailangan).

KAHILINGAN PARA SA WHEELCHAIR

- Sulat kahilingan para sa PCSO Chairman Jose Jorge E. Corpuz o General Manager, Alexander F. Balutan.
- Original o Certified True Copy ng pinakabagong medical abstract na may kumpletong pangalan, pirma at lisensiya ng doktor.
- Isang larawan na may kabuuwang katawan na nagpapakitang may kapansanan ang pasyente.
- Tatlong (3) Official Price Quotation mula sa iba't-ibang suppliers o kumpanya na may kumpletong pangalan at pirma ng Representative.

KAHILINGAN PARA SA LABORATORYO AT DIAGNOSTIC PROCEDURE

- Sulat kahilingan para sa PCSO Chairman Jose Jorge E. Corpuz o General Manager, Alexander F. Balutan.
- Original o Certified True Copy ng pinakabagong medical abstract na may kumpletong pangalan, pirma at lisensiya ng doktor.
- Reseta ng doktor para sa nasabing laboratory o diagnostic procedure.
- Opisyal na halaga ng laboratory / diagnostic procedure mula sa ospital.
- Rekomendasyon mula sa social service ng ospital o Certificate of Acceptance na may guarantee letter ng PCSO (kung kinakailangan).

KAHILINGAN PARA SA CHEMO DRUGS

- Sulat kahilingan para sa PCSO Chairman Jose Jorge E. Corpuz o General Manager, Alexander F. Balutan.
- Original o Certified True Copy ng pinakabagong medical abstract na may kumpletong pangalan, pirma at lisensiya ng doktor.
- Reseta ng kinakailangang gamot na may kumpletong pangalan, pirma at lisensiya ng doktor.
- Original Treatment Protocol na may pirma at lisensiya ng doktor.

KAHILINGAN PARA SA DIALYSIS

- Sulat kahilingan para sa PCSO Chairman Jose Jorge E. Corpuz o General Manager, Alexander F. Balutan.
- Original o Certified True Copy ng pinakabagong medical abstract na may kumpletong pangalan, pirma at lisensiya ng doktor.
- Endorsement o Sertipikasyon na tumatanggap ng guarantee letter mula sa kumpanya o ospital.
- Opisyal na halaga ng bawat Dialysis session mula sakumpanya o opisyal.
- Rekomendasyon mula sa Social Service para sa mga service na pasyente, o mula sa credit and collection officer para sa mga pay na pasyente.

Sun Plaza Building
1507 Shaw Blvd corner Princeton St., Mandaluyong City

Conservatory Shaw Plaza Building,
605 Shaw Boulevard, Mandaluyong City

San Marcelino Office
370 San Marcelino St., Ermita, Manila

Radiotherapy Building, Lung Center of the Philippines
Quezon Avenue, Quezon City



Halos 16 na bilyong pisong kita ng PCSO sa unang quarter ng taon, nagresulta sa mas maraming kawanggawa para sa mga Pilipino.

Aabot sa labing anim (16) na bilyong piso ang kita ng Philippine Charity Sweepstakes Office (PCSO) sa unang quarter pa lamang ng taon. Dahil dito, mas maraming programa para sa kawanggawa ang naisakatuparan ng ahensiya.

Nasa kabuuang **P15,986,404,422.00** ang kinita ng PCSO mula sa Lotto, Keno, Digit Games, Small Town Lottery o STL at Instant Sweepstakes. Nangunguna pa rin ang Lotto at Digit Games sa pagpasok ng kita sa ahensiya na may halagang **P7,776,158,230.00**. Mas mataas naman ng isandaan at labing apat (114%) na porsiyento ang kita ng STL sa halagang **P6,160,258,932.00**, kumpara sa P2,877,462,813.00 sa kaparehong quarter ng nakaraang taon. Malaki rin ang naibahagi ng larong Keno at Instant Sweepstakes para sa kita ng PCSO. Sa katunayan, **P1,387,227,260.00** ang ambag na kita ng Keno,

habang **P662,760,000.00** naman ang sa Instant Sweepstakes.

Kasabay sa pagtaas ng kita ng ahensiya, tumaas din ang bilang ng mga benepisyaryong napagkalooban ng mga programang pang-kawanggawa ng PCSO. Mahigit na sa isandaang libong benepisyaryo (**120,356 beneficiaries**) ang natulungan ng Individual Medical Assistance Program o IMAP ng PCSO para sa unang tatlong buwan ng 2018, mas mataas ito ng tatlumpu at apat (34%) na porsiyento kumpara sa 89,755 indibidwal, sa kaparehong quarter noong 2017. **Confinement** o pambayad sa ospital ang pangunahin pa rin sa mga kahilingang inilalapit sa tanggapan. Mula sa P1,684,580,181.64 para sa taong 2017, tumaas sa **P2,357,690,596.81** ang halagang naipagkaloob ng gobyerno sa mga kababayan natin na nag-avail ng IMAP sa PCSO.

Month	No. of Patients		%	Amount of Assistance (in pesos)		%
	C 2017	Y 2018		CY 2017	CY 2018	
January	26,732	39,962	49%	479,970,102.02	761,140,420.47	59%
February	32,366	41,571	28%	623,146,020.51	797,585,962.79	28%
March	30,657	38,823	26%	581,464,059.11	798,964,213.55	37%
Total	89,755	120,356	34%	1,684,580,181.64	2,357,690,596.81	40%

Milyon-milyon din ang halagang naibahagi ng PCSO sa Philippine National Police (PNP), Criminal Investigation and Detection Group (CIDG) at Local Government Units, mula sa larong STL. Ang STL Shares na ito ay ipinagkakaloob ng PCSO sa PNP, CIDG, Lokal na Pamahalaan (Munisipalidad, Siyudad, Distrito at Lalawigan) para sa kanilang mga programang may kinalaman sa kalusugan ng mamamayan. Ang hakbang na ito ng PCSO ay kaisa sa Universal Health Care Program ng Administrasyong Duterte .

Particulars	STL Shares (January to March 2018)
Cities/Municipalities	P184,804,831.99
Congressional Districts	46,201,208.00
Provinces	61,601,610.66
PNP	123,203,221.32
CIDG	30,800,805.33
Total	P 446,611,677.31

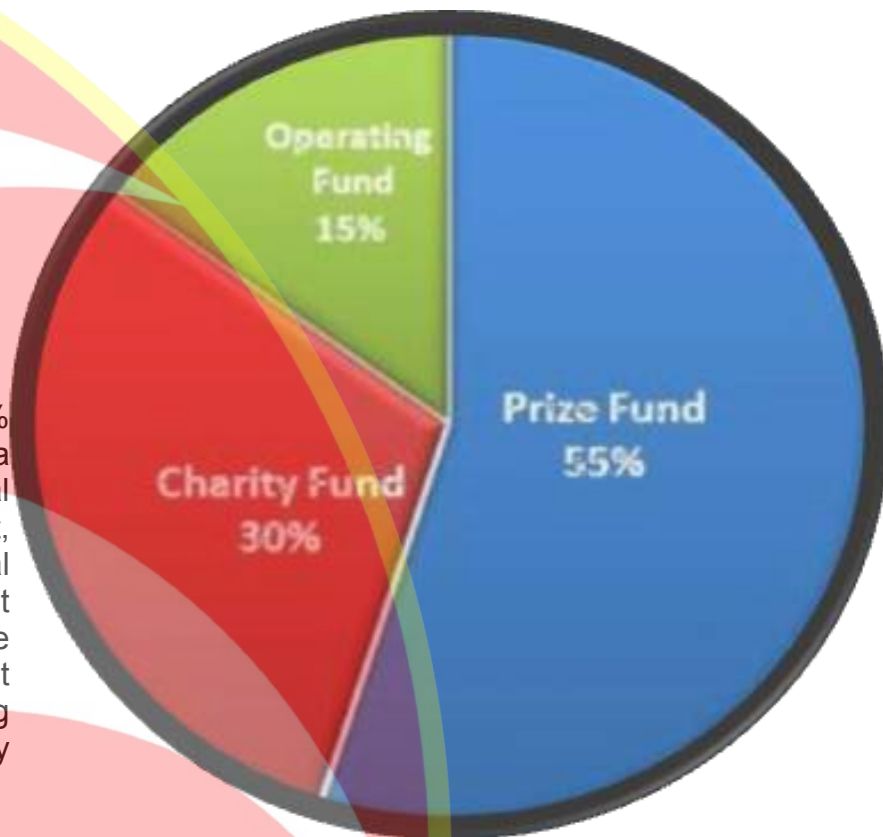
Nilalayon din ng pagbibigay ng STL Shares sa mga nabanggit na sangay ng gobyerno na maging kabalik sila ng PCSO sa pagsugpo sa anumang illegal numbers game na umiiral sa bansa.

Nakapagkaloob din ang PCSO ng tig-limang milyong pisong (P5M) tulong pinansyal sa mga pamilyang naapektuhan ng bagyong Vinta at pagputok ng bulkang Mayon.

Alinsunod sa nakasaad sa Section 6, Republic Act No. 1169, PCSO Charter (as amended), ang

kabuuang kita ng ahensiya ay marapat lamang na hati-hatiin sa mga sumusunod na pondo sang-ayon sa hinihingi ng batas:

- ☐ 55% (Prize Fund)
- ☐ 30% (Charity Fund) and
- ☐ 15% (Operating Fund)



Kasama sa tinapyas na 30% Charity Fund ng PCSO, mula sa halos P16B kita nito, ang Financial Assistance for Medical Equipment, Mandatory Contributions, Medical and Dental Mission, Out-Patient Consultation Program, Medicine Donation Program, Endowment Fund Program, Milk Feeding Program at Health Capability Building for Informal Dwellers.

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*Revised September 2017
 **Effective March 8, 2018

The Philippines' charity agency launches its Charity Programs and Services Annual Orientation in STBR

(Jennifer Barillo / Edwin B. Lovino)



Charity Assistance Department Manager Rubin Z. Magno (6th from right) together with the Southern Tagalog Bicol Region Branch Managers and their respective Social Workers on the 1st day of the orientation

On Thursday, April 5, 2018 at the Alta Veranda de Tibig, Silang, Cavite, the Charity Assistance Department (CAD) of Philippine Charity Sweepstakes Office (PCSO) launched its Annual Orientation on Charity Programs and Services for all its branches nationwide.

“This is the first leg of our countrywide series of orientation that we (CAD) will provide for this year to all PCSO branches making sure that our Charity Programs and Services are implemented as it should be,” CAD Manager Rubin Z. Magno said.

The STBR or Southern Tagalog Bicol Region Branch Managers, (Batangas, Cavite, Laguna, Marinduque, Occidental and Oriental Mindoro, Palawan, Quezon, Rizal, Albay, Sorsogon, Camarines Norte and Sur, Catanduanes, Masbate and Romblon) together with their respective social workers who attended the two-day assimilation were all satisfied with the activities and discussions conducted by CAD.



CAD Manager Magno addresses the concerns raised by the attendees



“A lot of concerns regarding charity services were not just discussed but efficiently addressed by this activity moreover, we realized that there are still so many things to do and fix, because it’s our business... CHARITY..” Laguna Branch Manager Ms. Elaine Gatdula warmly expressed.

Ms. Elaine Gatdula expresses her feedback on the said activity.

CAD Manager Magno continues to address the issues brought up on the 2nd day of the orientation



CAD Manager Magno (2nd row far left) on the second day of the Charity Assistance Programs and Services Annual Orientation held at Alta Veranda de Tibig, Silang Cavite for STBR Branch Managers and their respective Social Workers.

On the first day, the presentation and discussion were focused mainly on the Individual Medical Assistance Program (IMAP) from application and requirements, to procedures and limitations up to the daily allocation for each branch, where in CAD Manager Magno announced the good news that the present PCSO management is considering the increase of the daily allocations for all branches nationwide to accommodate the increasing number of patients who seek the agency’s assistance. While on the second day of the activity, the Institutional Partnership Program (IPP) Implementing Guidelines was the highlight of the day. This is the first time that

the said IPP Implementing Guidelines was presented before the PCSO employees and officials.

IPP aims to establish and/or strengthen partnership with qualified Institutional Partners that promote the well-being of needy client systems by providing direct services and projects to accomplish such specific objectives that are aligned with PCSO’s priority thrusts and mandate.

“Our next leg would be in Pampanga, for the Northern and Central Luzon Branches,” CAD Manager Magno added.

PCSO BRINGS GOVERNMENT CLOSER TO FILIPINOS

By LIZ LAGNITON

The Philippine Charity Sweepstakes Office (PCSO) conducted its first surgical mission as part of its bid to extend its reach to more Filipinos, particularly in remote areas.

“Having come from the military, my office was frequently in the hinterlands and I have seen the poverty of many Filipinos. They can’t even afford the fare to their capitols, much less the cost of medicine and quality medical services,” said PCSO general manager Alexander Balutan.

“So, we’ll bring the medicine and services to them,” Balutan said as he ordered the PCSO Medical Services Department (MSD) to arrange the free medical-dental and surgical mission.

The site of the first medical-dental and surgical mission on March 23 was the town of Majayjay in Laguna (pop. 27,000), which is only 122 kilometers from Manila but takes four hours to reach by land.

Majayjay Mayor Carlo Invinzor Clado welcomed the medical mission and prepared facilities for the use of the team, recruited local physicians to join the activity and encouraged his constituents to participate through announcements on social media.

Charitable doctors

Aside from the doctors from the town and the PCSO team, two renowned surgeons from the Chinese General Hospital and Medical Center (CGHMC)— Doctors Robert Sy and Anthony Lim — also joined the mission.

“I cannot thank the doctors, particularly Doctors Sy and Lim, enough for providing their services for free,” said Dr. Mabel Vinteres, who led PCSO MSD team, adding that the two surgeons performed 41 operations during the mission.

The mission was able to assist a total of 334 beneficiaries, 206 of whom needed only clinical consultation and medicine assistance, but there were also 87 dental cases and the 41 surgeries simultaneously performed by Doctors Lim and Sy.

“Most of these surgeries involved the removal of noncancerous sebaceous cysts. They frequently occur when the follicle of body hair is damaged and causes a swelling in the glands that secrete (sebum),” said Sy, who is well-known for providing free medical services to deserving individuals throughout his 45-year career.

Dr. Lim said they were not able to remove the lump beside the left eye of four-year-old Clarenz Villarmil because they felt it had to be done in a hospital with proper facilities, but the case was referred to the CGHMC.

Medical cases

Most other patients, however, were thankful for the removal of sebaceous cysts, lipomas and fibroadenomas that they bore for several years because they could not afford to have them removed or were afraid of surgery.

Even PCSO employee Eugenio Darcy Geronimo took the chance to have the two sebaceous cysts removed from his back. He was the first patient to be assisted by Dr. Lim.

The next most common condition were lipomas, usually painless and benign tumors made of fat tissue.

Fifty-five-year-old Constanca Modina, a Small Town Lottery (STL) collector in the province, had known of the tumor in her back for 10 years and had already been told by a doctor to undergo a biopsy, but she did not have it done because she could not afford the procedure.

“Thanks to God for PCSO. They have helped so many people, especially Dr. Sy,” Modina said in Tagalog.

The 31-year-old Maricel Bumagat, mother of three kids, went to the medical mission to have her sebaceous cyst removed, but later confessed to the doctors that she also had a two-year-old lump in her left breast which she could not have removed because a doctor had earlier told her that the operation would be expensive.

“It is a fibroadenoma,” Dr. Sy said. “It is very com-

mon and benign. But it can also lead to breast cancer if neglected. It can kill her, so it has to be removed.”

“I was afraid of surgery and we really didn’t have the money for an operation,” the teary-eyed Bumagat said in Tagalog. “So, I’m very grateful that PCSO held a medical mission in our hometown. I cannot thank Dr. Sy and Mayor Clado enough.”

Mayor Clado said the people of Majayjay are profusely thankful for the help they received from the PCSO, which also approved his request for an ambulance to bring his sick constituents to the provincial hospital which is still an hour away.

“We are truly very thankful for the help of the PCSO,” the mayor said. “We are a town of farmers, so we have a high poverty line. We may be poor, but we do not forget those who have helped us,” he added.

Long way to go

Balutan, for his part, also thanked Clado, and CGHMC for helping him fulfill his personal mission to bring government closer to the people, particularly to those who live in far-flung areas.

“I would like to thank Mayor Clado and CGHMC, particularly Doctors Sy and Lim, for helping the PCSO assist those who need it the most. Bringing the government closer to the people is among my original personal goals when I started at the PCSO,” he said.

Balutan also encouraged local government units across the country to help implement President Rodrigo Duterte’s Universal Health Care Program by enlisting doctors and hospitals in their jurisdictions to volunteer their time and facilities for the cause.

“I am humbled by the generosity of Doctors Sy and Lim, who spend not only time but also their personal money to help the poor,” Balutan said. “We hope other doctors and hospitals in the country will follow their example because we still have ways to go,” he added.



“Kilusang Pagbabago” and JCI-Cainta ask PCSO’s assistance to give health care in Cainta, Rizal

(Jennifer Barillo / Edwin B. Lovino)



PCSO Medical Services Team Dr. Maria Isabel Vinteres (3rd from left), KP Chairman Nazh Berganio (4th from left), Brgy. Chairperson Janice Tacsagon (4th from right) and JCI-Cainta President Louvette Salangsang (3rd from right), together with the PCSO Medical Services Team who conducted the joint medical and dental mission in Brgy. Sto. Domingo, Cainta, Rizal

On Wednesday, March 21, 2018 at the Covered Court of Marick Subdivision in Barangay Sto. Domingo, Cainta, Rizal the Philippine Charity Sweepstakes Office (PCSO) joined “Kilusang Pagbabago” (KP) and JCI-Cainta in reaching out to the residents of the said municipality.

“Kilusang Pagbabago” is a grassroots-based movement envisioned to be the vanguard of the Duterte administration in ensuring that the delivery of government programs trickles down to the benefit of the masses. While JCI-Cainta is the Chapter of Jaycees International formally chartered in June 12, 1971.

PCSO Medical Services Team headed by Dr. Maria Isabel Vinteres, KP Chairman Nazh Berganio, JCI-Cainta President Louvette Salangsang and Brgy. Sto. Domingo Chairperson





Janice Tacsagon managed the (4) four-hour medical and dental mission which served 135 medical patients, 80 ophthalmic cases and 56 dental extractions.

KP Chairman Berganio expressed their gratitude to PCSO, stating ***“First time naming humingi ng assistance sa PCSO and hindi kami nabigo maraming salamat kay Chairman Pinili at GM Balutan.”***

“Nagpapasalamat po kami sa PCSO dahil mabilis ang naging pagtugon ng ahensiya sa aming request kaya ang medical mission na ito ay naging matagumpay,”

Ms. Salangsang said.

“This medical and dental mission is a part of the “Biyayang Pagbabago”, which is the anti poverty program of President Rodrigo Roa Duterte, organized by KP”

Berganio added.

Kilusang Pagbabago or KP is a mass movement under the leadership of President Rodrigo Duterte pursuing real change through



participatory governance.

This medical and dental mission is an evident commitment of PCSO to the Administration's Universal Health Care Program as well as to the President's movement in giving every Filipino the most possible quality health care in the most accessible way.

If you wish to request for a medical and dental mission from PCSO, here are the requirements:

- Letter of Request – Addressed to the PCSO Chairman/General Manager
- Provide manpower to assist in the Medical & Dental Mission
- Consumption Reports from previous request (if any).
- Project Proposal with the following items:
 - Project Rationale
 - Project Objectives
 - Project Clientele/Area coverage

PCSO SUPPORTS THE “1ST CHIEF PNP RUN: TAKBO KONTRA DROGA”



The Philippine Charity Sweepstakes Office (PCSO) is not only supporting President Duterte’s Universal Health Care coverage, PCSO is also one with the President and the Philippine National Police (PNP) in their campaign against illegal drugs.

As a way of support, PCSO participated in the “1st Chief PNP Run: Takbo Kontra Droga” as one of their sponsors, which was held on March 11, 2018 at the Quirino Parade Grounds in Manila.

The activity is also in support to the PNP’s Wellness and recovery Program that aims to promote health awareness, empower individuals and communities to be responsible for their great health thru running, test physical endurance and create vibrant camaraderie and interconnect with different communities to promote a harmonious environment.



As one of the patrons in the “1st Chief PNP Run: Takbo Kontra Droga”, PCSO’s logo was emblazoned in the 21K Finisher’s shirt and in the banners posted in strategic locations. Registration and singlet for 30 runners from PCSO who joined the 21K, 12K and 5K race categories were also given for free. *(by: Roselle S. Dela Umbria / Photos by: Ericson Delos Reyes)*

SA PCSO LOTTO
TULONG MO NA, SWERTE MO PA

PCSO DONATES MEDICINES TO VARIOUS RECIPIENTS

By: Leila N. Valencia/ Photos by Edwin Lovino

Through its Medicine Donation Program, the Philippine Charity Sweepstakes Office (PCSO) donated medicines to local government units (LGUs) and a civic organization in line with President Rodrigo Duterte's Universal Health Care Coverage Program.

On March 14, 2018, the Philippine Charity Sweepstakes Office (PCSO), through its Medical Services Department, donated various medicines to the **Kiwanis Club of Antipolo, Barangay Lolomboy, Bayan ng Bocaue, Bulacan and Senior Citizens Expanded New Association and Coalition of the Philippines, Inc.** at the PCSO Extension Office, Lung Center of the Philippines in Quezon City. The medicines donated by PCSO will be used to uplift and save lives especially those in need of immediate medical attention.



Photo shows: PCSO Medical Services Department (MSD) personnel Joanne Alonzo (left) and Denise Maine Manio (right) turn over the medicines worth Php 10,000.00 to Irene Dela Cruz, Barangay Chairwoman, Brgy. Lolomboy, Bayan ng Bocaue, Bulacan (2nd from right) and Councilors Ferdinand G. Mendoza and Thelma de Guzman.

Barangay Kagawad Ferdinand G. Mendoza gladly expressed gratitude to PCSO, **"Kami po na bumubuo ng Sanggunian ng pamahalaang Lolomboy ay taos-pusong nagpapasalamat sa PCSO. Ang mga gamot na hinandog ninyo sa aming barangay ay napakalaking bagay sa aming mamamayan at sa paparating naming medical and dental mission. In behalf of our Barangay Chairwoman Irene dela Cruz, kami po ay taos pusong nagpapasalamat sa inyong tanggapan. Maraming salamat po at God bless."**



Photo shows, Senior Citizens Expanded New Association and Coalition of the Philippine, Inc., Chairman -President Norberto A. Agravo receives the medicines worth P20,000.00 from PCSO Medical Services Department (MSD) personnel Denise Maine Mano (left) and Loren Christopher Dean Gilbas (right).

Mr. Agravo is very thankful to PCSO, **"Ako po ay lumapit sa PCSO para po makahingi ng mga gamot para sa remote barangay ng Tanza, Cavite. Kami po ay may medical at dental mission sa March 21, 2018, aming pagsisilbihan ang anim na barangay ng Tanza, Cavite. Maraming salamat po sa inyo."**

Photo shows, PCSO Medical Services Department (MSD) personnel Denise Maine Mano (center) and Loren Christopher Dean Gilbas (right) facilitates the turnover of medicines worth P10,000.00 to Antonietta F. Clavo (left), Club Secretary of Kiwanis Club-Antipolo.



In an interview, Mrs. Clavo said, **"Ako po ay nagpapasalamat sa PCSO para sa mga gamot na pinagkaloob po sa amin, ito po ay makakatulong sa indigent community sa Barangay Mayamot, Antipolo City. Kami po ay magkakaroon ng medical and dental mission sa susunod na buwan, bago po magpasukan. Ito ay pangalawang request na namin, noong una po ay para sa Senior Citizen at ngayon naman ay para sa kabataan. Maraming maraming salamat po sa PCSO."**

To avail of the program, interested parties shall comply with the following requirements.

DOCUMENTARY REQUIREMENTS

- Letter of Request – Addressed to the PCSO Chairman/General Manager
- Consumption Report from previous request (if any).
- Project Proposal which should include the following information:
- Project Proposal with the following items:
 - Project Rationale
 - Project Objectives
 - Project Clientele/Area coverage
 - For NGOs (as the need arises)
 - SEC Registration and endorsement letter from LGUs

PCSO gives priority to LGUs, government agencies/organizations and Government Health Institutions/ Centers, non-stock, non-profit organizations or associations, socio-civic and other charitable institutions engaged in health and welfare-related programs and services.

The Big dream of a Little Fighter

By Liz Lagniton

"I want to be a doctor when I grow up. I want to treat sick children," said Alvhané Avert Esteves, who appears to be normal little girl who has a big dream, except for her bald head.

AA, who turns four on May 26, has High Risk Acute Lymphoblastic Leukemia (ALL), a type of cancer in which the bone marrow makes too many immature lymphocyte white blood cells.

AA did not display any signs of illness until April 30 last year when she complained of pain in her feet after she went swimming. The following day, AA was already limping and was soon unable to walk.

Her parents, Venus and Albert, soon brought her to a doctor, who told them that AA's white blood cell count of 32,000 was way too high from the normal range of 4,000 to 11,000 and may suggest ALL.

Stage of denial

"We were in denial when the doctor told us about the diagnosis. It's hard to accept. She was just two years old then," Venus said, but several painful confirmatory tests later confirmed the sad situation.

"Mahirap po tanggapin nung una kasi inalagaan ko siya mula nung pinagbubuntis ko, hanggang sa ipinanganak ko siya. Basta ang unang sumagi sa isip ko noong nalaman ko, ilalaban ko siya," Venus said.

AA was diagnosed with ALL on May 11, 2017, just 15 days before her third birthday. Her pediatrician advised immediate chemotherapy since early medication, usually spanning five years, can cure most cases of ALL.

But Albert was already having a hard time paying AA's current bill even before the start of chemotherapy, so he sought the help of Mayor Antolin Oreta III, who in turn endorsed their case to the Philippine Charity Sweepstakes Office (PCSO).

"We at PCSO are very happy whenever a local government official shows concern for sick con-

stituents like this case of AA," said PCSO General Manager Alexander Balutan, who helped the Esteveses settle their current hospital bill and promised assistance during chemotherapy.

Battle for life

Once treatment began, the Esteveses had to make sure that AA did not contract an infection that could cause complications and hinder her treatment.

"Kasi po madali siyang makapitan ng virus dahil sa sakit niya, kaya talagang iniingatan ko talaga siya na hindi siya makakuha ng infection, para tuloy tuloy lang ang gamutan sa kanya. May treatment protocol kasi kaming sinusunod," Venus said.

For two months, AA could not walk, and was only able to walk again after her third chemotherapy session. AA endured almost a year of treatment, including chemotherapy, blood transfusions, and bitter maintenance medicine.

But she has grown so used to it that she even offers her arm whenever she sees a medical worker with a needle and has asked her mother to take videos and pictures of her every treatment.

"Gusto niya kasing pinapanuod sarili niya pagkatapos, at pinapakita niya mga videos niya sa kapatid niya, mga pinsan at mga kaibigan niya," Venus said.

Even the doctors at the University of Santo Tomas Hospital, where she had her chemotherapy, have coined a moniker for AA: "Munting Mandirigma" or "Little Fighter."

"Kasi sa kabila ng pinagdadaan niya, fight lang siya ng fight, kaya talagang na-inspire sa kanya mga doctors at kung tawagin nga siya ay 'little fighter'," Venus said.

Last February, when AA completed six chemotherapy sessions, she was asked to do a ramp walk during one hospital event to help inspire other patients, particularly those her age, to be brave and strong in fighting their leukemia.

But the fight is far from over. AA still needs

to undergo radiation treatment and undergo continuing maintenance medication to make sure that the cancer is gone.

“Maraming Salamat po sa PCSO, halos monthly po lumalapit po kami sa PCSO para sa chemotherapy ng anak ko, ngayon po radiation na niya sana po tulungan po kami ulit ng PCSO, lalong lalo na po sa maintenance ni AA,” Venus said who also thanked Oreta and all those people who helped their family.

Oreta also thanked the PCSO which continues to help other Malabon residents.

“Sobrang dami ang natutulungan ng PCSO. In fact, I’m endorsing roughly at least 10 patients a day, so in a week that’s 50 patients. Mismo yung mga tao are clamoring to be endorsed to PCSO kasi nga may tulong na nakukuha talaga. Natutuwa ako kasi, when I endorsed parang as it’s good as done,” Oreta said.



THUMBS-UP. Three-year-old Alvhane Avert Esteves (AA) gives a thumbs-up and posts with confidence as she fights for her life against Acute Lymphoblastic Leukemia (ALL). – *Liz Lagniton photo*

CHARITY IS OUR BUSINESS



OUR CHARITY SERVICES

- INDIVIDUAL MEDICAL ASSISTANCE PROGRAM (IMAP)
- INSTITUTIONAL PARTNERSHIP PROGRAM (IPP)
- ENDOWMENT FUND PROGRAM (EFP)
- FINANCIAL ASSISTANCE FOR MEDICINES AND MEDICAL SUPPLIES
- FINANCIAL ASSISTANCE FOR MEDICAL EQUIPMENT
- CALAMITY ASSISTANCE PROGRAM
- AFP/PNP FACILITIES CAPABILITY BUILDING PROJECT
- AMBULANCE DONATION
- MILK FEEDING
- PRIMARY HEALTHCARE CAPABILITY ENHANCEMENT PROGRAM
- MEDICAL AND DENTAL MISSION
- MEDICINE DONATION PROGRAM (IN KIND)
- OUT-PATIENT SERVICES PROGRAM
- HEALTH CAPABILITY BUILDING PROGRAM
- PATIENT TRANSPORT SERVICES



**With more branches to serve
the Filipino people nationwide.**

**SOUTHERN TAGALOG
AND BICOL REGION DEPARTMENT**

A. SOUTHERN TAGALOG REGION

BRANCHES	ADDRESSES
1 Batangas	Int.B., Morada St., Brgy. I, Lipa City, Batangas Tel: (043) 702-6728 / 400-5569
2 Cavite	Municipal Hall, Kawit, Cavite Tel: (046) 484-7501 loc. 122
3 Laguna	East Gate, Alonte Sports Arena, Brgy. Zapote, Biñan City, Laguna Tel: (049) 513-5252
4 Palawan	City Coliseum, Brgy. San Pedro, National Highway, Puerto Princesa Tel: (048) 434-5523
5 Quezon	Trade and Investment Center, Brgy. Isabang, Tayabas City Tel: (042) 373-5869
6 Rizal	G/F GSO Bldg., Cainta Municipal Hall Compound, Cainta Rizal Tel: 532-1723 / 532-1296
7 Oriental Mindoro	Centro ng Kabataan Compound, Brgy. Sta. Isabel, Calapan City Tel: (043) 288-2467
8 Marinduque	New Adm. Bldg. Capitol Compound, Brgy. Santol, Boac, Marinduque Tel: (042) 332-0533
9 Occidental Mindoro	Brgy. San Jose, Occidental Mindoro (opposite side fronting San Jose District Hospital)
10 Romblon	G/F Provincial Hospital Compound, Odiongan, Romblon Tel: (042) 567-6328

B. BICOL REGION

BRANCHES	ADDRESSES
11 Albay	G/F of Capitol Annex Building, Legazpi City Tel: (052) 480-6844 / (052) 472-1830
12 Sorsogon	Dr. Fernando B. Duran Sr. Hospital, Macabog, Sorsogon City Tel: (056) 211-0224
13 Cam Sur	Jesse M. Robredo Coliseum, Naga City Tel: (054) 472-8938
14 Cam Norte	Provincial Capitol Compound F. Pimentel Ave., Daet, Camarines Norte Tel: (054) 440-0549
15 Masbate	Masbate Provincial Hospital Compound, Masbate Road, Masbate City Tel: (056) 578-1527
16 Catanduanes	Cottage C, East Bicol Medical Center San Isidro, Virac, Catanduanes

**NORTHERN AND CENTRAL LUZON
DEPARTMENT**

A. NORTHERN LUZON

BRANCHES	ADDRESSES
17 Isabela	Old RHU Bldg., Africano St., Cauayan City, Isabela Tel: (078) 652-3148
18 Pangasinan	North Wing, Legislative Bldg., Brgy. Anonas, Urdaneta City, Pangasinan Tel: (075) 656-2969
19 Cagayan	Brgy. Paica, Narunungan, Tuao, Cagayan (0917) 883-1419
20 Benguet	PPC Bldg., Post Office Loop, Upper Session Road, Baguio City, Benguet Tel: (074) 422-4462
21 La Union	Legislative Bldg., San Juan, La Union (072) 687-1364
22 Mountain Province	Municipal Hall, Bontoc, Mountain Province Tel: (0907) 400-2768
23 Ilocos Norte	Municipal Trial Court Building, Barangay 3, San Ildefonso, San Nicolas, Ilocos Norte (077) 670-7928
24 Ilocos Sur	Candon City Hall, National Highway, Brgy. Calao-an, Candon City, Ilocos Sur Tel: (0977) 238-7912 / (0917) 548-2107
25 Kalinga	City Hall Compound, Tabuk, Kalinga Apayao
26 Ifugao	Municipal City Hall, Municipality of Lamut, Province of Ifugao

B. CENTRAL LUZON

BRANCHES	ADDRESSES
27 Bataan	New Hermosa Public Market and Trade Center, Brgy. Palihan, Hermosa, Bataan Tel: (047) 791-4612 / (047) 237-1153
28 Bulacan	Provincial Capitol Compound, Malolos City, Bulacan Tel: (044) 796-1395 / (044) 662-4177 / (044) 305-0387
29 Nueva Ecija	Old Capitol Compound, Burgos Avenue, Cabanatuan City, Nueva Ecija Tel: (044) 486-6066 / (044) 958-3048
30 Nueva Vizcaya	Ground Floor, Municipal Bldg., Bayombong, Nueva Viscaya
31 Pampanga	Regional Government Center Maimpis St., San Fernando City, Pampanga
32 Tarlac	Marcos Type Bldg., Hospital Drive, Brgy. San Vicente, Tarlac City, Tarlac Tel: (045) 982-7199 / (045) 982-7198
33 Zambales	2nd Floor, James L. Gordon Ave. Market & Mall, Gordon Ave., Olongapo City, Zambales Tel: (047) 222-0797
34 Aurora	Old Hospital Bldg., San Luis St., Barangay 5, Baler, Aurora Tel: (0926) 442-1982

VISAYAS DEPARTMENT

BRANCHES	ADDRESSES
35 Cebu	Ground Floor, PCSO Bldg., S. Osmeña St., North Reclamation Area, Cebu City Tel: (032) 231-7275 / (032) 234-4145
36 Iloilo	Iloilo Sports Complex, Magsaysay Village, La Paz, Iloilo City Tel: (033) 330-0133 / (033) 330-1340 / (033) 330-3097
37 Leyte	For transfer in Leyte Provincial Social Welfare Development Office (LPSWD), J. Romualdez St., Tacloban City Tel: (053) 325-5120 / (053) 321-3023
38 Western Samar	Calbayog Convention Center, Brgy. Capocan, Calbayog City Tel: (055) 209-1574
39 Northern Samar	Provincial Capitol Complex, Brgy. Dalakit, Catarman, Northern Samar Tel: (055) 500-9644
40 Eastern Samar	Ground Floor, Provincial Legislative Bldg., Borongan, Eastern Samar
41 Bohol	New Capitol Compound, C. Marapao St., Tagbilaran, Bohol Tel: (038) 501-7011
42 Negros Occidental	Paglaum Sports Complex, Hernaez St., Bacolod City (034) 435-0847 / (034) 435-1883
43 Negros Oriental	Gov. Mariano F. Perdices Memorial Stadium, Capitol Area, Dumaguete City Tel: (035) 421-0861
44 Capiz	Ground Floor, Capiz Provincial Capitol, Magallanes St., Roxas City Tel: (036) 620-1149
45 Aklan	Annex Bldg., Capitol Compound, Brgy. Estancia, Kalibo, Aklan Tel: (036) 500-7406
46 Antique	San Jose Trade Town, Brgy. Dalipe, San Jose de Buenavista, Antique Tel: (036) 545-0120
47 Southern Leyte	City Wharf Building, Demetrio Agbao., Maasin City, Southern Leyte Tel: (053) 862-0026
48 Biliran	2nd Floor, Naval Mall, Rosario, Naval, Biliran

MINDANAO DEPARTMENT

BRANCHES	ADDRESSES
49 Davao Del Sur	GF, Maharlika Building, J.P. Cabaguio Ave., Davao City Tel: (082) 282-2445 / (082) 225-4762 / (082) 221-8579
50 Davao Oriental	Capitol Hill, Mati, Davao Oriental (formerly PENR Office) (087) 811-3690
51 Davao Del Norte	Grand Arena Bldg., J.V. Ayala Ave., Barangay Apokon, Tagum City
52 Misamis Oriental	ABAP Bldg., Cor. Corales Ave. and Mabuhay St., Cagayan de Oro City Tel: (088) 857-1557 / (088) 857-1556 / (0822) 724-157
53 South Cotabato	General Santos City Hospital Compound, E. Fernandez St., Lagao, General Santos City Tel: (083) 301-2117 / (083) 552-1179
54 North Cotabato	Capitol Compound, Amas, Kidapawan, North Cotabato
55 Zamboanga del Sur	CGHR Bldg., Villalobos St., Zone IV, Zamboanga City (062) 993-1613
56 Zamboanga del Norte	Old Provincial Hospital Bldg., Biasong, Dipolog City Tel: (065) 908-1565
57 Agusan del Norte	City Hall Basement, Doongan, Butuan City 8600 Tel: (085) 341-1717 loc. 101
58 Surigao del Norte	Surigao del Norte Sports Complex, Rizal St., Surigao City 8400 Tel: 826-1848 / Telefax: (086) 826-1849
59 Bukidnon	Provincial Capitol Compound, Malaybalay City, Bukidnon Tel: (088) 813-5290
60 Misamis Occidental	Agora Bus Terminal Complex, Ozamiz City Tel: (088) 545-1734
61 Sibugay	Imelda Gymnasium, Titay, Zamboanga Sibugay
62 Lanao Del Norte	Senior Citizen Building, Del Carmen, Iligan City, Lanao Del Norte
63 Sultan Kudarat	CDRRMO Bldg., City Hall Compound, Bonifacio St., Brgy. Poblacion, Tacurong City