



PHILIPPINE CHARITY SWEEPSTAKES OFFICE

3rd QUARTER (July-September) CY 2017 ACCOMPLISHMENT REPORT

The **Philippine Charity Sweepstakes Office (PCSO)** is the principal government agency for raising and providing funds for health programs, medical assistance and services, and charities of national character through the holding and conduct of lotteries and similar activities, in such frequency and manner, as shall be determined, and subject to such rules and regulations as shall be promulgated by the Board of Directors.

I. FUND GENERATION

A. Revenues from PCSO Games

For the 3rd quarter of CY 2017, PCSO generated a total of **Php 13,872,037,685.62** as retail receipts from its PCSO games such as the Lotto (including Digit Games), KENO, and Small Town Lottery (STL). This represents a **40.93% increase** in terms of retail receipts (ticket sales), compared to only Php 9,843,416,227.00 during the same period of 2016.

Lotto, along with digit games, remained as the Agency's major source of income by recording a sale of Php 8,297,575,590.00 which is 10.18% higher than the Lotto sales during the same period in 2016, followed by the Small Town Lottery (STL) with Php 4,205,733,575.62

compared to only Php 1,254,500,197.00 or 235.25% higher than the 3rd quarter of last year. KENO came third with Php 1,368,728,520.00 ticket sales which is 29.34% higher than the sales amounting to Php 1,058,207,010.00 during the same period in the previous year.



Comparative Retail Receipts of PCSO Games (3rd Quarter, CY 2017 vs. 3rd Quarter, CY 2016)

PCSO Games	Retail Receipts (In Pesos)		Variance	
	July 1 to September 30, 2017	July 1 to September 30, 2016	Amount	%
Lotto	Php 8,297,575,590	Php 7,530,709,020	766,866,570	10%
KENO	1,368,728,520	1,058,207,010	310,521,510	29%
Small Town Lottery (STL)	4,205,733,576	1,254,500,197	2,951,233,379	235%
Sweepstakes	----	----	----	----
Total	Php 13,872,037,686	Php 9,843,416,227	Php 4,028,621,459	41%

II. FUND PROVISION

A. Health and Welfare Programs and Other Charitable Programs

1. Individual Medical Assistance Program

The Individual Medical Assistance Program (IMAP) is PCSO's flagship medical assistance program under the Medical Assistance and Service Program.

IMAP extends financial assistance for medical and hospitalization expenses of needy and sick Filipinos, regardless of class or status, through the issuance of guarantee letters (GLs) to partner public and private hospitals.

As the Agency for indigents with unpaid hospitalization expenses, and to improve access to the Government's health services delivery system, PCSO has packaged IMAP to supplement health insurance coverage and/or medical assistance provided by Philippine Health Insurance Corporation (PhilHealth), Department of Health (DOH), and Department of Social Welfare and Development (DSWD).



During the 3rd quarter of 2017, a total amount of **Php 1,985,246,960.50** was given to 98,211 patients nationwide who benefitted from the program. This is 10.77% higher to only 88,660 IMAP beneficiaries during the same period of 2016. NCR got the greatest number of beneficiaries assisted by PCSO with 35,032 patients. Ranking second and third are regions IV-A and III with 13,540 and 11,159 patients respectively. The table below shows the

comparative Regional Distribution of IMAP assistance given for the 3rd quarters of 2016 and 2017.

Regional Distribution of IMAP assistance given (3rd quarter, CY 2016 vs 3rd quarter, CY 2017)

Region	NUMBER OF CASES	
	CY 2016	CY 2017
CAR	798	1,087
Region I	2,394	2,293
Region II	2,087	2,359
Region III	13,253	11,159
NCR	27,215	35,032
Region IV-A	19,142	13,540
Region IV-B	2,855	4,805
Region V	3,419	3,854
Region VI	5,444	4,420
Region VII	2,112	1,925
Region VIII	1,293	1,984
Region IX	1,084	1,802
Region X	2,529	3,885
Region XI	1,343	5,215
Region XII	728	898
Region XIII (CARAGA)	2,946	3,945
ARMM	18	8
TOTAL	88,660	98,211

2. PCSO “At Source Ang Processing” (ASAP) Desk in partner public and private hospitals



For faster, more efficient delivery of financial assistance and to make services more accessible, PCSO introduced the PCSO “At Source Ang Processing” (ASAP) Desk as a delivery system of IMAP.

As of September 30, 2017, there are already 46 PCSO ASAP Desks in partner hospitals all over the country. During this quarter, Dr. Jose N. Rodriguez Memorial Hospital and Our Lady of Peace Hospital have started implementing PCSO ASAP Desks. The table below shows the list of PCSO partner hospitals with PCSO “At Source Ang Processing” Desk:

List of Partner Hospitals with PCSO ASAP Desk as of September 30, 2017

Hospital		Date of Implementation
CY 2015 (8 Metro Manila)		
<i>Metro Manila</i>		
1	East Avenue Medical Center	December 23, 2015
2	Jose R. Reyes Memorial Medical Center	December 27, 2015
3	Las Piñas General Hospital and Satellite Trauma Center	December 23, 2015
4	Ospital ng Muntinlupa	December 23, 2015
5	Quirino Memorial Medical Center	December 27, 2015
6	Rizal Medical Center	December 27, 2015
7	St. Luke's Medical Center – Global City	May 7, 2015
8	St. Luke's Medical Center – Quezon City	May 7, 2015
CY 2016 (22 Metro Manila and 7 Provincial)		
<i>Government Hospitals</i>		
9	Amang Rodriguez Memorial Medical Center	January 5, 2016
10	Dr. Jose Fabella Memorial Hospital	January 25, 2016
11	Justice Jose Abad Santos	October 18, 2016
12	National Children's Hospital	February 2, 2016
13	Philippine Children's Medical Center	August 1, 2016
14	Philippine Heart Center	February 16, 2016
15	San Lazaro Hospital	February 16, 2016
16	Tondo Medical Center	May 2, 2016
<i>Private Hospitals</i>		
17	Asian Hospital and Medical Foundation, Inc.	June 5, 2016
18	Cardinal Santos Medical Center	January 25, 2016
19	Delos Santos Medical Center	January 6, 2016
20	FEU-Dr. Nicanor Reyes Medical Foundation Medical Center	January 5, 2016
21	Hospital of Infant Jesus	January 25, 2016
22	J.P. Sioson General Hospital and Colleges, Inc.	September 10, 2016
23	Manila Doctors Hospital	January 7, 2016
24	Makati Medical Center	September 8, 2016
25	Mary Johnston Hospital	March 29, 2016
26	MCU-FDMTF Hospital, Inc.	January 25, 2016
27	Metropolitan Medical Center	January 18, 2016
28	Our Lady of Lourdes Hospital	June 1, 2016
29	UE-Ramon Magsaysay Medical Center	January 13, 2016
30	Medical Center Manila	September 16, 2016
<i>Provincial Hospitals</i>		
31	Batangas Medical Center	April 11, 2016
32	Bulacan Medical Center	May 26, 2016
33	Davao Regional and Medical Center	May 24, 2016
34	Mandaue City Hospital	August 15, 2016
35	Brokenshire Integrated Health Ministries, Inc.	May 16, 2016
36	Castro Maternity Hospital and Medical center	April 7, 2016
37	De La Salle University Center	May 17, 2016
CY 2017 (8 Metro Manila and 1 Provincial)		
<i>Metro Manila</i>		
38	Capitol Medical Center	February 21, 2017
39	St. Martin De Porres Charity Hospital	February 27, 2017
40	Victor R. Protenciano Medical Center	March 13, 2017
41	St. Jude General Hospital and Medical Center	March 13, 2017
42	AFP Medical Center	May 26, 2017
43	Adventist Medical Center Manila	June 5, 2017
44	Dr. Jose N. Rodriguez Memorial Hospital	July 17, 2017
45	Foundation of Our Lady of Peace Mission, Inc. – Our Lady of Peace Hospital	September 15, 2017
<i>Provincial</i>		
46	Southern Philippines Medical Center	February 1, 2017

3. Ambulance Donation Program

The PCSO Ambulance Donation Program which is often referred to as “Charity on Wheels” provides ambulances to various LGUs, government hospitals, and NGOs nationwide to make emergency health care services available to Filipinos, especially those who live in far-flung areas.



PCSO Chairman Jose Jorge E. Corpuz (center) hands the symbolic key of a new ambulance to Amai Pakpak Medical Centre (APMC) Supervising Administrative Officer Dionesio L. Boroy, Jr. during the Turn-over Ceremony on August 17, 2017, at the PCSO Head Office, Sun Plaza Building, Mandaluyong City. With them are (from right) PCSO Assets and Supply Management Department (ASMD) OIC-Manager Reynaldo B. Carbonel, APMC Administrative Assistant Felicisimo E. Aroy, and PCSO Board Secretary Atty. Michael Alfonso A. Medado. (photo by Arnold Ramos)

From July 1 to September 30, 2017, PCSO distributed 13 ambulances amounting to Php 9,781,200.00 to various Local Government Units (LGUs), government hospitals, and Non-Government Organizations (NGOs) nationwide. Nine (9) out of the 13 released ambulances were under the 100% donation in the total amount of Php 7.722 Million, while four (4) were under the 60-40 scheme wherein PCSO paid 60% of the ambulance unit amount.

The table below shows the Regional and Provincial Distribution of Ambulances for the 3rd quarter of 2017:

Ambulance Donation Program for 3rd quarter, CY 2017

REGION/ PROVINCE	Number of Distributed Ambulances			Amount (in Php)**	
	100%*	60-40%	Total		
REGION II	0	2	2	0	1,029,600.00
Isabela	0	2	2		
REGION III	1	0	1	858,000.00	0
Aurora	0	0	0		
Nueva Ecija	0	0	0		
Zambales	1	0	1		
REGION V	4	1	5	3,432,000.00	514,800.00
Catanduanes	4	1	5		
REGION VI	0	0	0	0	0
Capiz	0	0	0		
REGION VIII	1	0	1	858,000.00	0
Leyte	1	0	1		
REGION IX	1	0	1	858,000.00	0
Zamboanga Del Sur	1	0	1		
REGION X	1	0	1	858,000.00	0
Misamis Oriental	1	0	1		
ARMM	1	1	2	858,000.00	514,800.00
Lanao del Sur	1	0	1		
Maguindanao	0	1	1		
TOTAL	9	4	13	7,722,000.00	2,059,200.00
				Php 9,781,200.00	

*100% Donation refers to 4th-6th Class LGUs, GH, GMF, GI, NGO, SUC, LGUs while 60%-40% Donation refers to 1st-3rd Class LGUs, PH, PMF)
 **For 2017, the amount of one ambulance for 100% Donation is P858,000.00 while for 60-40% Donation is P514,800.00.



PCSO General Manager Alexander F. Balutan shakes hands with Naval Education and Training Command (NETC) Captain Wilfredo F. Burgonio during the turnover of a new ambulance on August 16, 2017, at the PCSO Head Office, Sun Plaza Building, Mandaluyong City. With them are (from left) NETC SSC Torres, Capt. Rhodel Corpuz, and Commander Judith M. Palamos. (photo by Edwin Lovino)

4. Medicine Donation Program

PCSO also provides augmentation of the needed medicines in kind to Government and Non-Government Agencies engaged enabling them to help them in the delivery of health care services within their areas of concerns.

During the 3rd quarter of CY 2017, PCSO donated various medicines to qualified public and private institutions amounting to Php 53,344.15.



On September 5, 2017, the PCSO, through its Medical Services Department (MSD), donated medicines to the Kristong Hari Future Shrine (KHFS) of Commonwealth, Quezon City, at the PCSO Extension Office, Lung Center of the Philippines, Quezon City. Photo shows MSD representatives Dr. Flosie Carmen (2nd from left) and Joanne Alonzo (3rd from right), with KHFS representatives (L-R) Ms. Heredine P. Enri, Loren Christopher Dean Bilbas, Ann Margarett Daus, and Denise Marie Manio. (photo by Eric Delos Reyes)

5. Medical and Dental Mission

Apart from the financial assistance given to indigent patients, PCSO also provides actual health services through its medical and dental mission activities in various parts of the country. Under the program, a total of 230 patients benefited from the program in which the Agency provided P 19,840.00 worth of medical and dental assistance.

photo shows the PCSO Medical Team in action during the Medical and Dental Mission on August 25, 2017, at Pag-asa Gym, Science City of Munoz, where 267 patients were assisted.



6. Out-Patient Consultation and Management Services



PCSO also provides health and medical services for free for out-patients through its Medical Services Department at the PCSO Extension Office at the Lung Center of the Philippines, Quezon City. The program ensures equitable, efficient and effective health care services especially for the marginalized sectors through regular operations of the Medical Services Department that will serve the medical,

dental and other health related needs of the general public.

For the 3rd quarter of CY 2017, PCSO served a total of 2,970 beneficiaries under this program where the Agency provided P154,661.90 worth of medical and health services .

B. Contributions to National and Local Governments

1. Mandatory Contributions

From July 1, to September 30, 2017, the Agency released a total of P37,972,214.90 to the following agencies as mandatory contributions:

Agency	Amount
Department of Foreign Affairs (Arrears)	Php 3,000,000.00
Philippine Sports Commission (Arrears)	5,000,000.00
Commission on Higher Education	29,795,353.50
Quezon Institute	176,861.40
Total	Php 37,972,214.90

2. Taxes and Duties

During the 3rd quarter of CY 2017, the Agency was able to remit its taxes and duties amounting to P2,141,443,742.14 to the Bureau of Internal Revenue (BIR). The following are the detailed taxes paid by the Agency:

Particulars	Amount
Final Income Taxes	Php 373,832,561.85
Creditable Income Taxes	136,581,890.09
Value Added and Other Percentage Taxes	66,340,280.97
Documentary Stamps Tax (DST)	1,387,160,810.19
Taxes on Compensation	65,576,880.53
Taxes on Horse Race Winners	165,000.00
Prize Fund Tax	111,786,318.51
TOTAL	Php 2,141,443,742.14

The Php 1,387,160,810.19 remitted by PCSO for Documentary Stamp Taxes included the Php 414,791,534.37 from the Small Town Lottery.

3. STL Shares to LGUs and PNP



During the 3rd quarter of CY 2017, a total of P 304,915,684.24 went to congressional districts, provinces, cities, municipalities, the Philippine National Police (PNP), and the Criminal Investigation and Detection Group (CIDG) as Small Town Lottery (STL) shares.

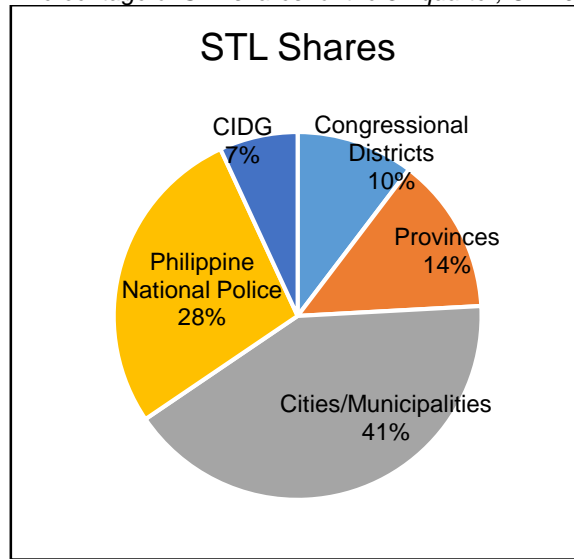
41% of the total STL shares went to cities and municipalities in the amount of P126,172,007.27. Another 28% or P84,114,671.51 was given to the Philippine National Police (PNP), followed by 14% or P42,057,335.76 for the Provincial Government. Meanwhile, Congressional Districts received 10% or P31,543,001.82 from STL shares. Lastly, CIDG received 7% or P21,028,667.88 as STL shares.

The table and pie graph below summarize the STL shares given to various beneficiaries:

Breakdown of STL shares for the 3rd quarter, CY 2017

STL Shares	Amount
Congressional Districts	31,543,001.82
Provinces	42,057,335.76
Cities/Municipalities	126,172,007.27
PNP	84,114,61.51
CIDG	21,028,667.88
TOTAL	₱ 304,915,684.24

Percentage of STL shares for the 3rd quarter, CY 2017



III. OTHER ACCOMPLISHMENTS/MILESTONES OF THE AGENCY

A. Expansion of Branch Offices

To make charitable and gaming services closer to Filipinos, the Agency opened the following PCSO provincial branch offices:

Branch Office	Date Opened	Address
Catanduanes	August 4, 2017	Cottage C, East Bicol Medical Center, Virac, Catanduanes
Sultan Kudarat	September 18, 2017	CDRRMO Building, City Hall Compound, Bonifacio St., barangay Poblacion, Tacurong City

Furthermore, the PCSO Pampanga Branch Office transferred to a newly-constructed building which was funded by the Pampanga Provincial Government on August 24, 2017, at Sacop, Barangay Maimpis, City of San Fernando, Pampanga.

As of September 30, 2017, PCSO has already 59 provincial branch offices. This shows that PCSO has already reached 59 out of 81 provinces in the country.



PCSO General Manager Alexander F. Balutan (2nd from left) led the ribbon-cutting ceremony during the opening of PCSO Catanduanes Branch Office on August 4, 2017 at Cottage C, East Bicol Medical Center, Virac, Catanduanes. With him are (from left) Catanduanes District Representative Cesar V. Sarmiento, EBMC Medical Director Dr. Vietrez D. Abella,, DOH Officer Dr. Richard Garay, and Catanduanes Governor Joseph Cua. (photo by Archie S.J. Sopenasky)

B. Job Generation

Apart from raising revenues for charity programs, PCSO also helps generate job opportunities for Filipinos in all parts of the country. As PCSO games expand, the Agency is also able to open new provincial Branch Offices thus requiring additional manpower. This enables the Agency to hire more personnel for Lotto and Keno retailers, and STL field sales supervisors and representatives.



1. Job Opportunities from on-line games (Lotto/KENO)



As of September 30, 2017, there are 10,846 on-line lottery agents nationwide, which is 1.05% higher than the number of agents during the previous quarter (10, 733 agents).

The table below shows the Regional Distribution of PCSO Lotto and KENO outlets and agents as of the end of 3rd Quarter of 2017:

Region	No. of Agents 2017		No. of PCSO Agents
	Lotto	KENO	
National Capital Region (NCR)	2,165	803	2,968
Northern and Central Luzon (NCL)	1,141	327	1,468
Southern Tagalog and Bicol Region (STBR)	1,619	593	2,212
VISAYAS	2,180	272	2,452
MINDANAO	1,612	134	1,746
TOTAL	8,717	2,129	10,846

Based on the table above, NCR has the greatest number of PCSO agents with 2,968. It is followed by Visayas and STBR with 2,452 and 2,212 agents respectively. Meanwhile, Mindanao has 1,746 agents. Lastly, there are 1,468 agents in NCL.

2. Job Opportunities from Small Town Lottery (STL)

As of September 30, 2017, there are already 79 STL Authorized Agent Corporations (AACs) operating in various provinces of the country. Consequently, PCSO already generated a total of 268,159 jobs for STL Field Sales Supervisors and Representatives all over the country. The number of STL-related jobs generated per region is detailed below:

STL Job Employment (2017 vs, 2016)

Particulars	As of September 30		Increase	%
	2017 (with 79 AACs)	2016 (with 15 AACs)		
Field Sales Representatives/Agents	247,135	112,391	134,744	120%
Field Sales Supervisors	21,024	8,160	12,864	158%
TOTAL	268,159	120,551	147,608	122%

The table above shows that there are 247,135 Field Sales Representatives/Agents as of September 30, 2017, which is 119.89% higher than 112,391 Field Sales Representatives/Agents during the same period of 2016. On the other hand, there are already 21,024 Field Sales Supervisors nationwide, which is 157.65% higher than the number of Supervisors during the same period of 2016.

C. Lotto Jackpot Winners

For the 3rd quarter of CY 2017, PCSO was able to produce 17 lucky Lotto jackpot millionaires via its Lotto 6/42, Mega Lotto 6/45, Super Lotto 6/49, Grand Lotto 6/55 and Ultra Lotto 6/58 games, in which the Agency granted a total of P 911,601,660.00.

The table below shows the detailed breakdown of jackpot winners and prizes for this quarter:

Monthly Breakdown of Lotto jackpot winners and prizes for the 3rd quarter, CY 2017

Month	Lotto Games	Draw Date	No. of Jackpot Winners	Total Jackpot Prize
July	Lotto 6/42	July 6	1	P 28,262,908.00
		July 13	1	6,896,840.00
		July 20	1	6,947,328.00
	Mega Lotto 6/45	July 17	1	51,717,872.00
	Grand Lotto 6/55	July 22	1	139,471,384.00
	TOTAL			5
August	Lotto 6/42	August 1	1	11,532,264.00
	Mega Lotto 6/45	August 16	1	41,840,184.00
		August 21	1	9,000,000.00
	Super Lotto 6/49			
	Grand Lotto 6/55	August 2	2	30,000,000.00
		August 19	1	30,000,000.00
TOTAL			6	122,372,448.00
September	Lotto 6/42	September 5	1	44,419,960.00
		September 9	1	6,000,000.00
	Mega Lotto 6/45	September 1	1	14,418,704.00
	Super Lotto 6/49	September 10	1	234,261,400.00
	Ultra Lotto 6/58	September 5	2	256,832,816.00
	TOTAL			6
Total Jackpot Winners & Prizes			17	911,601,660.00

D. Online Appointment System for IMAP

As part of PCSO's commitment to provide efficient charity services for Filipinos nationwide, the Agency, through its Information and Technology Services Department (ITSD), launched the Online Appointment System for IMAP on the PCSO website on July 24, 2017. Through the online appointment system, patients may schedule an appointment online instead of going to the PCSO Extension Office at the Lung Center of the Philippines to get a schedule for IMAP application. The Agency plans to expand the system to all its Branch Offices to make the flagship program of PCSO more accessible to all Filipinos.

E. Workforce Enhancement

During the 3rd quarter, the Agency has conducted various training programs/seminars/workshops to equip its officials and employees with competencies needed in the execution of duties and responsibilities. The notable training programs are the following:

1. 2018 Strategic Planning

On September 5-6, 2017, PCSO, through the Planning and Policy Formulation Division, Corporate Planning Department and the Quality Management System (QMS) Committee, conducted its 2018 Strategic Planning at the Summit Ridge Hotel, Tagaytay City. During the seminar, PCSO officials led by Chairperson Jose Jorge E. Corpuz, General Manager Alexander F. Balutan and Director Marlon U. Balite, developed the five-year (2018-2022) Strategy Map of the Agency and prepared its 2018 Performance Agreement Negotiation (PAN) which was focused on aggressive fund generation and more responsive fund provision. The seminar was attended by assistant general managers, department managers, Quality Management System (QMS) Committee, Sweepstakes Employees Union (SEU), and support staff from various sectors.



(seated from left) Facilitator Mr. Romeo Ramirez, Assistant General Manager (AGM) for Charity Sector Dr. Larry R. Cedro, AGM for Branch Operations Sector Remeliza Jovita M. Gabuyo, Chairman Jose Jorge E. Corpuz, General Manager Alexander F. Balutan, PCSO Director Marlon U. Balite, AGM for Administrative Sector Julieta F. Aseo, AGM for Gaming, Product Development and Marketing Sector Conrado C. Zaballa, AGM for Management Services Sector Atty. Lauro A. Patiaq, together with other PCSO officials and employees.

2. Leadership Development Program

During the 3rd quarter, PCSO conducted the Leadership Development Program Workshop Series for its supervisors at the Legend Villas, Mandaluyong City. The workshops which were facilitated by Civil Service Institute (CSI) accredited facilitators Mr. Audie Masigan and Mr. Al Marcial Bengco aim to develop and enhance the competency of its first-line supervisors. The program will continue to be conducted within the last quarter of the year.



Participants with Module 2 Speaker Mr. Al Marcial Bengco (Photo by Justin B. Santos)

3. Data Privacy Compliance Framework Development



(From left-seated), Manager, Human Resources Department Roger Ramirez, Division Chief, Legal Department Atty. Rose Cortez, Facilitator Clint Canada and Manager, General Services Department John Derek Porciuncula. (Standing) participants from different offices and sectors during the Data Privacy Compliance Framework Development Training Workshop on August 24, 2017 at the Legend Villas Hotel, Mandaluyong City. (Photo by Arnold Ramos)

Pursuant to the National Privacy Commission (NPC) Memorandum Circular No. 16-01, PCSO has adopted the “Information and Communications Technology (ICT) Usage and Policy”. To equip its workforce with the knowledge on data privacy accountability and compliance, the Agency, through the Information Technology Services Department and Human Resources Department, conducted the Data Privacy Compliance Framework Development Training on August 24-27 and 29-31, 2017, at the Legend Villas, Mandaluyong City. The workshop which was attended by department managers

and division chiefs focused on the data policy law, its Implementing Rules and Regulations (IRR), privacy impact assessment, and policy recommendations.

4. Customer Service Enhancement Program

As part of the Agency’s commitment to deliver quality frontline services to its clients and strengthen the capabilities of its workforce, employees from the Charity Assistance Department attended the “Frontliners Enhancement Workshop” on August 10-11, 2017, at the B-Hotel, Quezon City. The participants learned the ways to handle stress and deliver more quality-friendly customer service to patients. It was facilitated by Guest Speaker Remedios “Jing” Guerrero who is affiliated with the Department of Health.



Above photos show the PCSO Charity Assistance Department (CAD) employees headed by CAD Manager Rubin Z. Magno (above photo, seated, 2nd from left) of the “Frontliners Enhancement Workshop” on August 10-11, 2017, at the B-Hotel, Quezon City.

5. Management and Operational Review

As part of the Good Governance Conditions and pursuant to the PCSO Manual of Corporate Governance, PCSO Strategic Performance Management System and GCG Memorandum Circular No. 2017-02, PCSO conducted the 2017 Management and Operational Review on August 15, 2017 at the Legend Villas Hotel in Mandaluyong City. The annual review was facilitated by Mr. Romeo M. Ramirez, ISO coach/mentor from CRR Management Consultancy and PCSO QMS coach.



Photo shows PCSO Chairman Jose Jorge E. Corpuz (seated, 3rd from left), General Manager Alexander F. Balutan (seated, 3rd from right), (seated, L-R) Assistant General Manager (AGM) for Administrative Sector Julieta F. Aseo, AGM for Branch Operations Sector Remeliza M. Gabuyo, AGM for Management Services Sector Atty. Lauro A. Patiag, and Facilitator Romeo M. Ramirez, department managers, division chiefs, QMS Committee, and employees who participated during the Management and Operational Review on August 15, 2017, at the Legend Villas Hotel, Mandaluyong City. (photo by Arnold Ramos)

6. Training of Lotto and Lotto Express Agents

As part of strengthening the competency of its partner lotto and lotto express agents, PCSO, through its Product and Standard Development Department, trained 230 lotto agents and 2,970 KENO agents. All in all, PCSO trained 3,200 individuals for the 3rd quarter of CY 2017.



F. Re-implementation of Agents'/Sellers' Commissions on Lotto Jackpot Winnings

During the 3rd quarter of CY 2017, the Governing Board approved the re-implementation of the agents'/sellers' commissions on lotto jackpot winnings. Through the re-implementation, agents and sellers shall receive 1% of the lotto jackpot prizes of winners or a maximum of P1,000,000.00 for huge jackpot prizes.

Sa PCSO, ang bawat taya ay para sa kawanggawa!

References:

- 1. Internal Reports as of September 30, 2017 submitted by:**
 - a. Offices and Departments under the Administrative Sector;
 - b. Offices and Departments under the Branch Operations Sector;
 - c. Offices and Departments under the Charity Sector;
 - d. Offices and Departments under the Gaming, Product Development and Marketing Sector;
 - e. Offices and Departments under the Management Services Sector;
 - f. Departments and Units under the Executive Offices;

- 2. All photos were taken and are owned by the PCSO Corporate Planning Department**